

# HCAHPS Select Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
380004	PROVIDENCE ST VINCENT MEDICAL CENTER	9205 SW BARNES ROAD
380007	LEGACY EMANUEL MEDICAL CENTER	2801 N GANTENBEIN AVENUE
380009	OHSU HOSPITAL AND CLINICS	3181 SW SAM JACKSON PARK ROAD
380017	LEGACY GOOD SAMARITAN MEDICAL CENTER	1015 NW 22ND AVENUE, W121
380033	SACRED HEART UNIVERSITY DISTRICT	1255 HILYARD STREET
380060	ADVENTIST MEDICAL CENTER	10123 SE MARKET STREET
380061	PROVIDENCE PORTLAND MEDICAL CENTER	4805 NE GLISAN STREET
380091	KAISER SUNNYSIDE MEDICAL CENTER	10180 SE SUNNYSIDE ROAD
380102	SACRED HEART MEDICAL CENTER - RIVERBEND	3333 RIVERBEND DRIVE
500005	VIRGINIA MASON MEDICAL CENTER	1100 NINTH AVENUE (PO BOX 900)
500008	UNIVERSITY OF WASHINGTON MEDICAL CTR	1959 NE PACIFIC ST
500024	PROVIDENCE ST PETER HOSPITAL	413 LILLY ROAD NE

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Address 2	Address 3	City	State
		PORTLAND	OR
		PORTLAND	OR
		PORTLAND	OR
		PORTLAND	OR
		EUGENE	OR
		PORTLAND	OR
		PORTLAND	OR
		CLACKAMAS	OR
		SPRINGFIELD	OR
		SEATTLE	WA
		SEATTLE	WA
		OLYMPIA	WA

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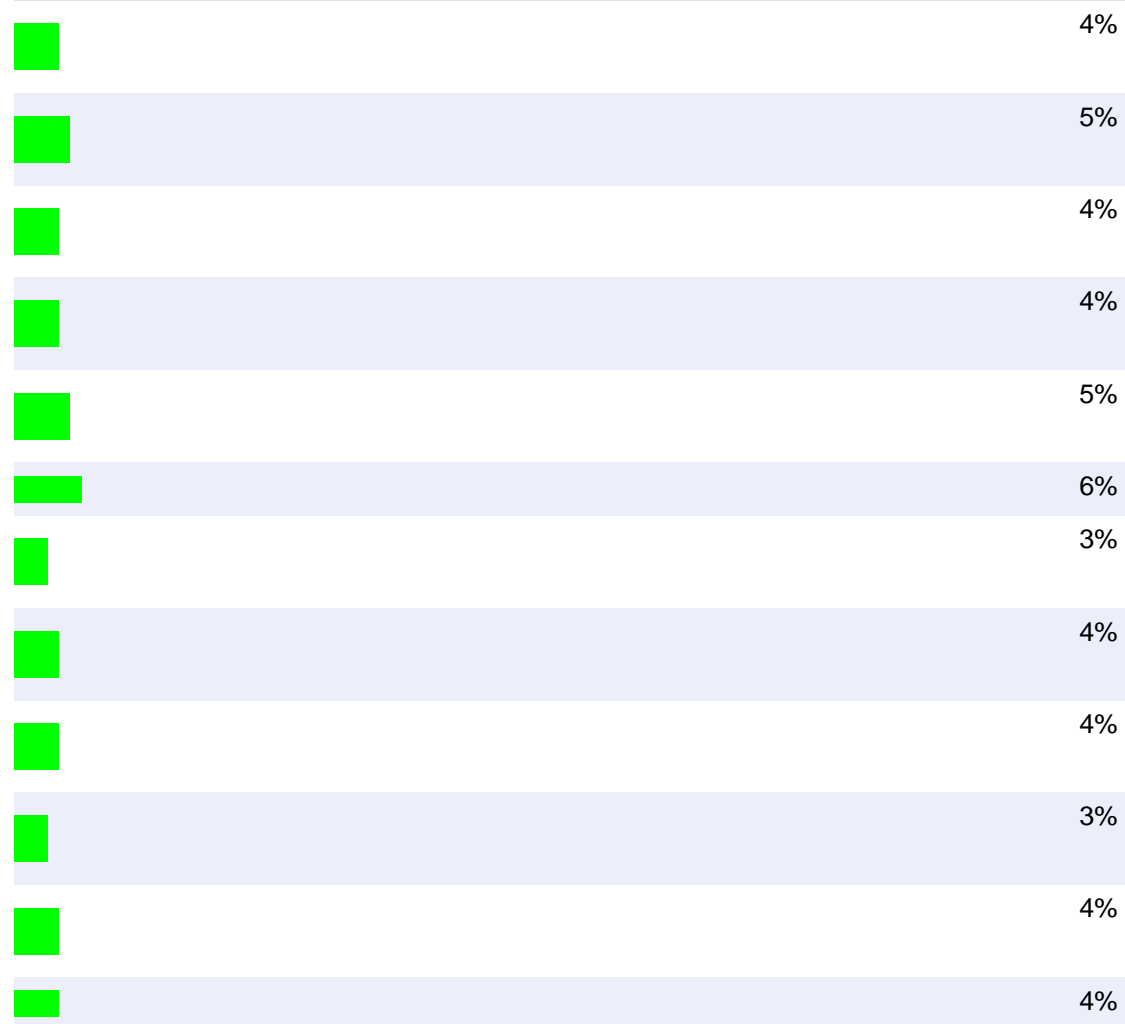
Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
97225	WASHINGTON	5032161234
97227	MULTNOMAH	5034132200
97223	WASHINGTON	5034944036
97210	MULTNOMAH	5034137682
97401	LANE	5416867274
97216	MULTNOMAH	5032572500
97213	MULTNOMAH	5032151111
97015	CLACKAMAS	5038132000
97477	LANE	5412227300
98111	KING	2062236600
98195	KING	2065983300
98506	THURSTON	3604919480

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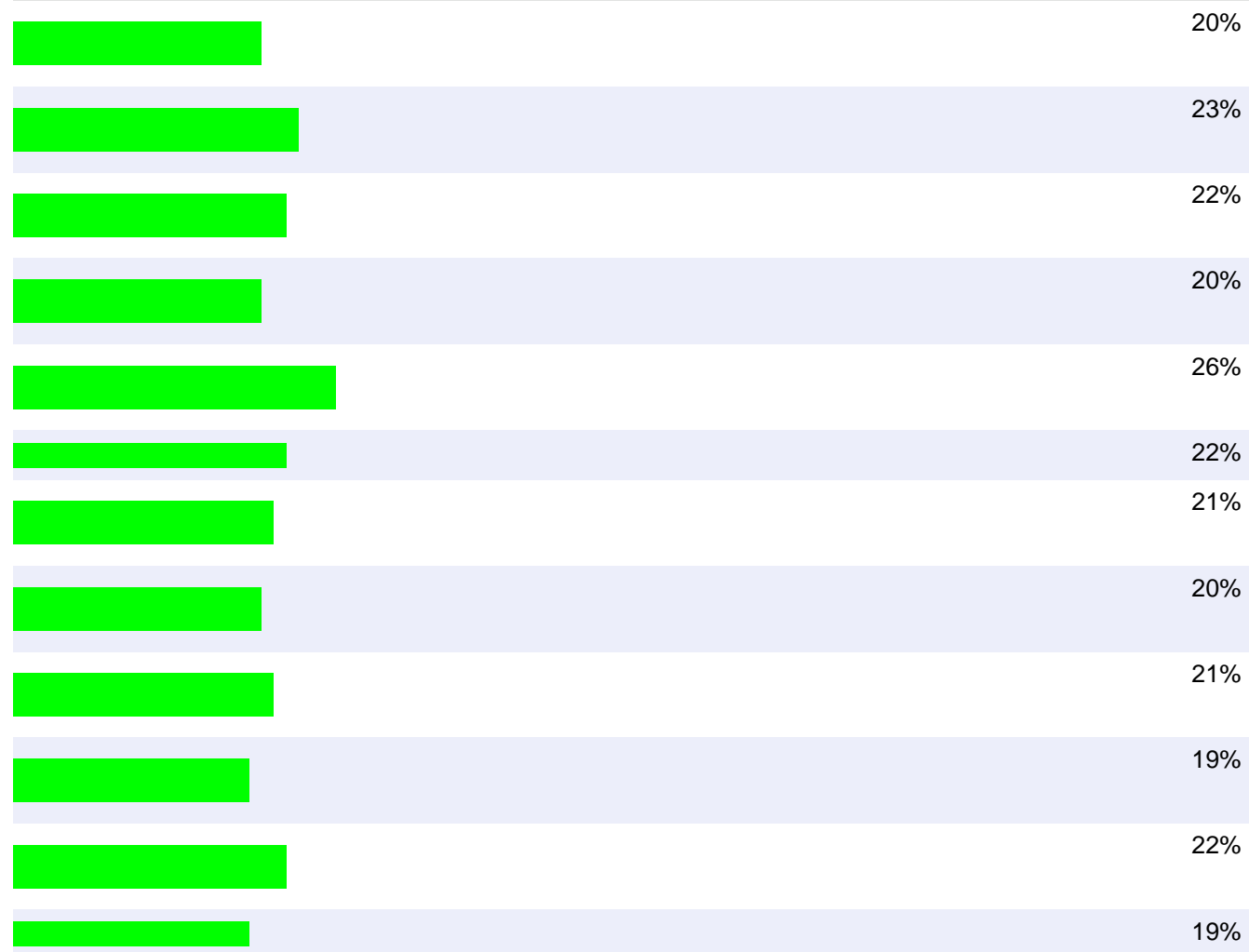
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



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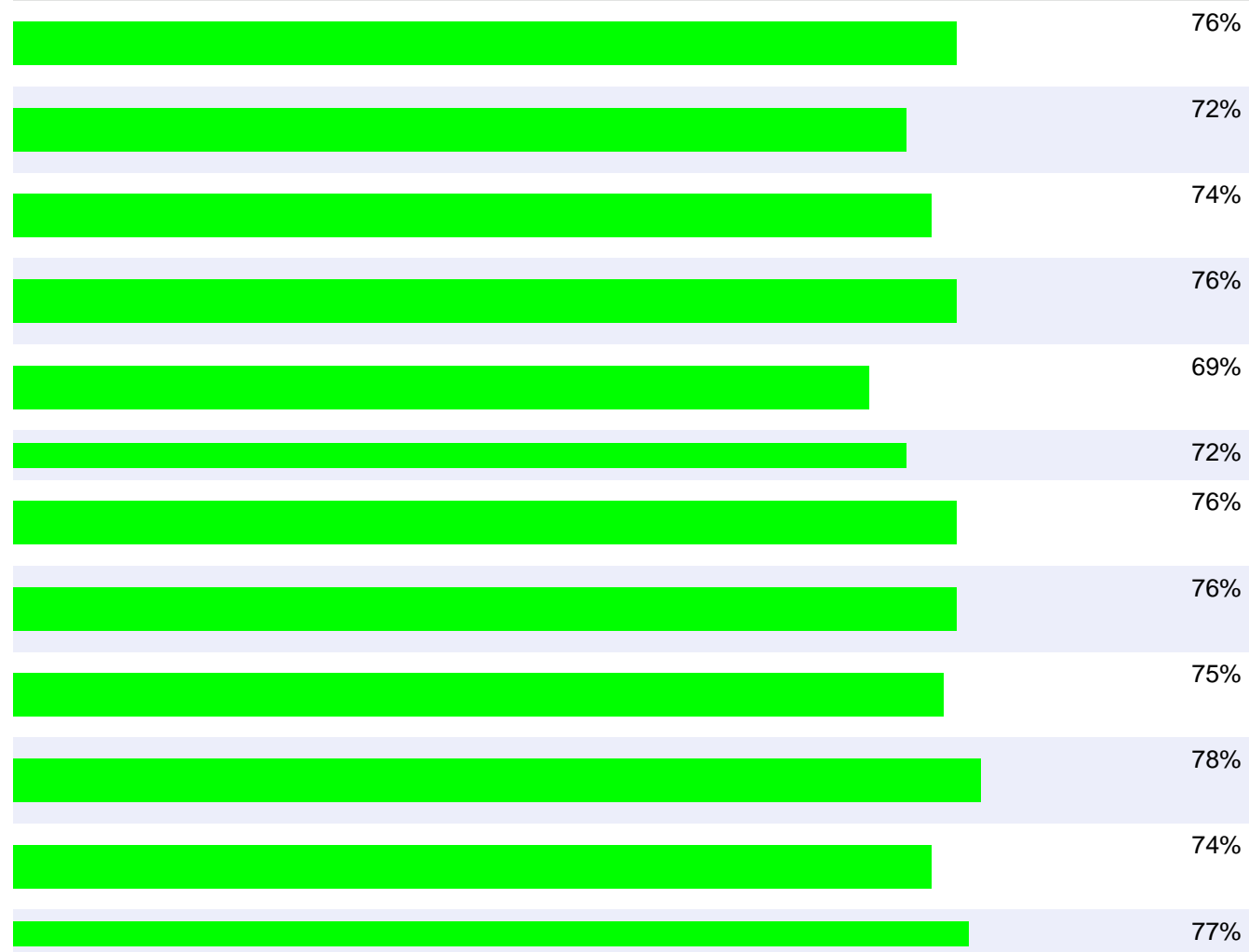
Percent of patients who reported that their nurses "Usually" communicated well.



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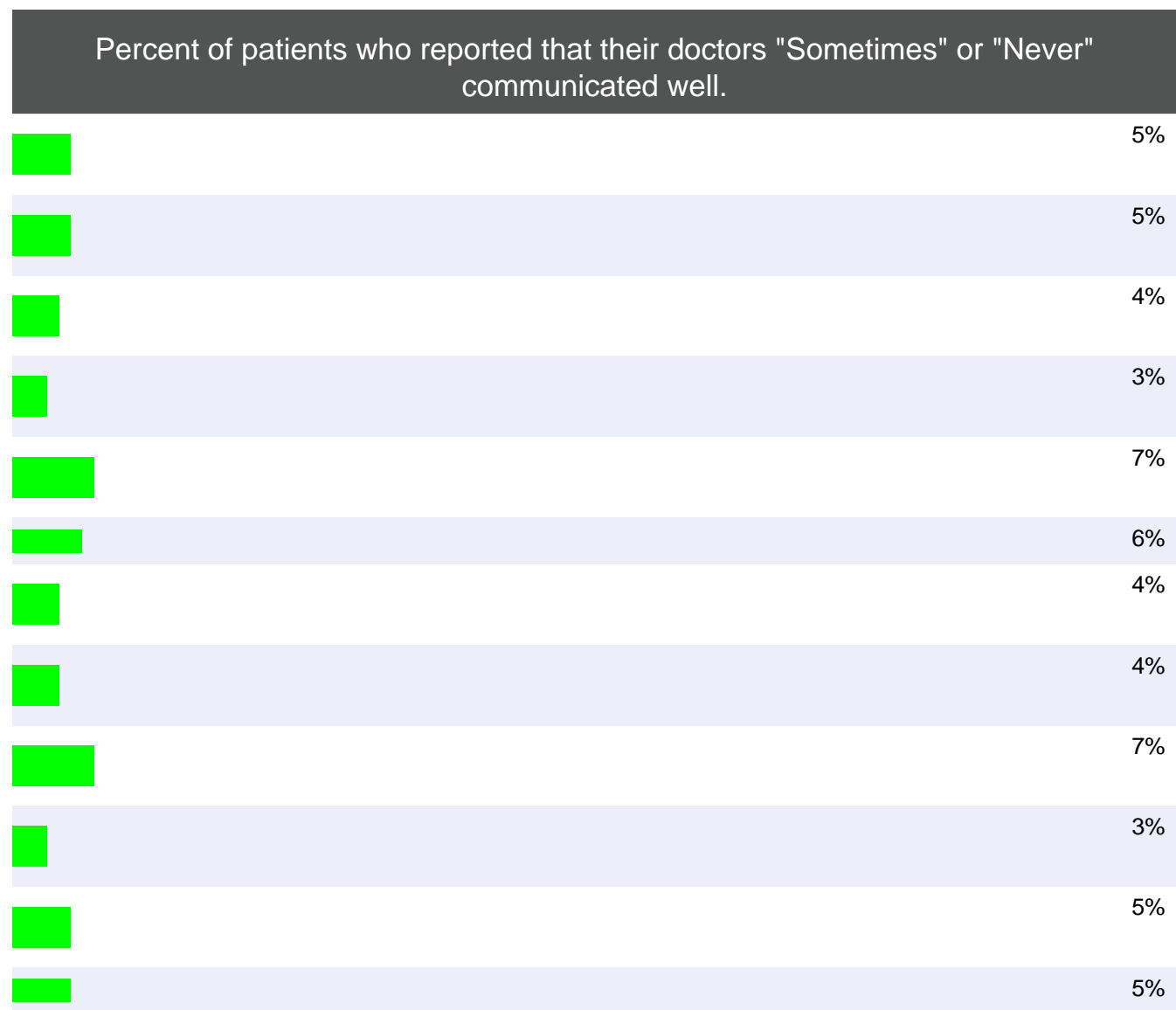
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.



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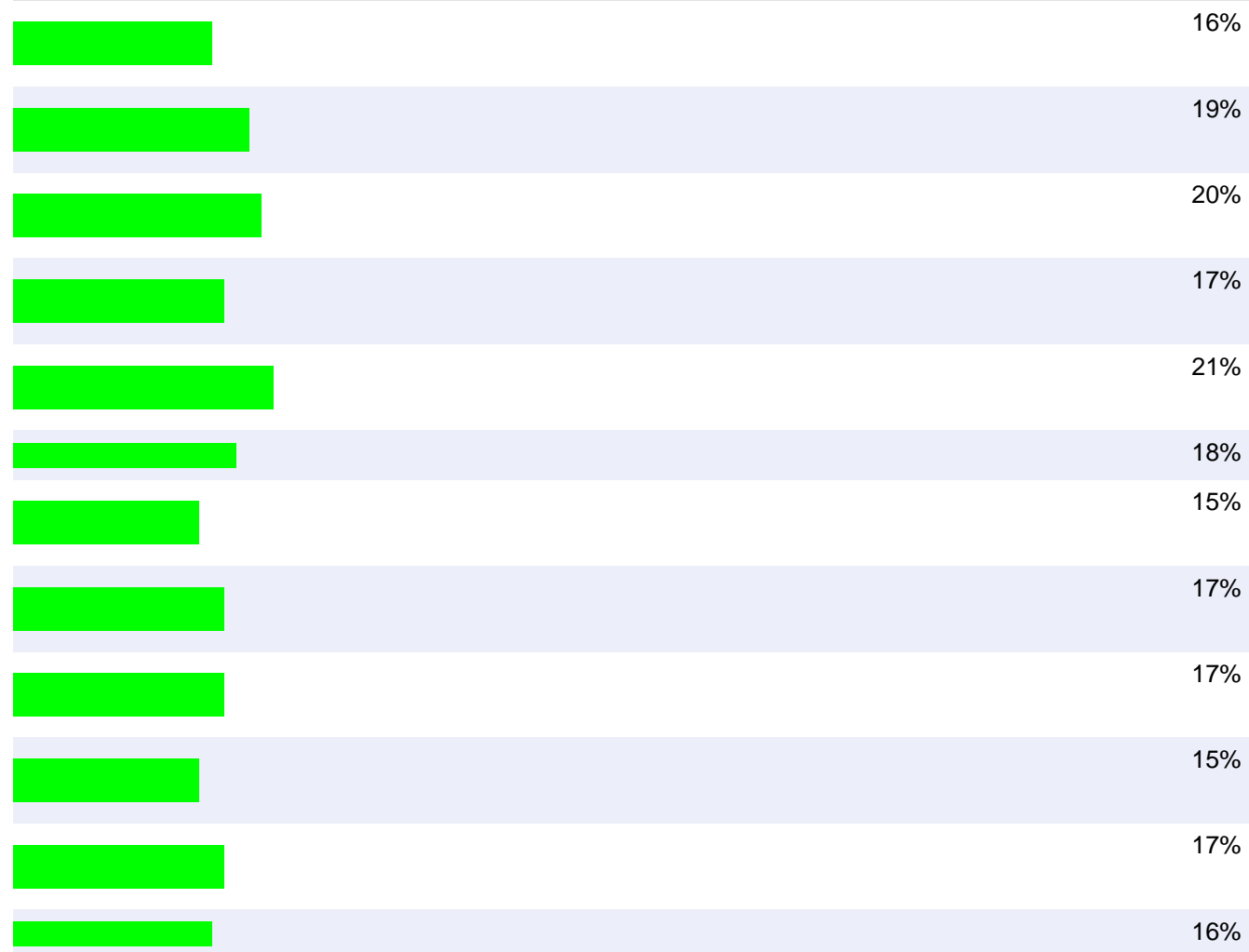
Based on Survey of Patients' Hospital Experiences (HCAHPS)



# HCAHPS Select Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.

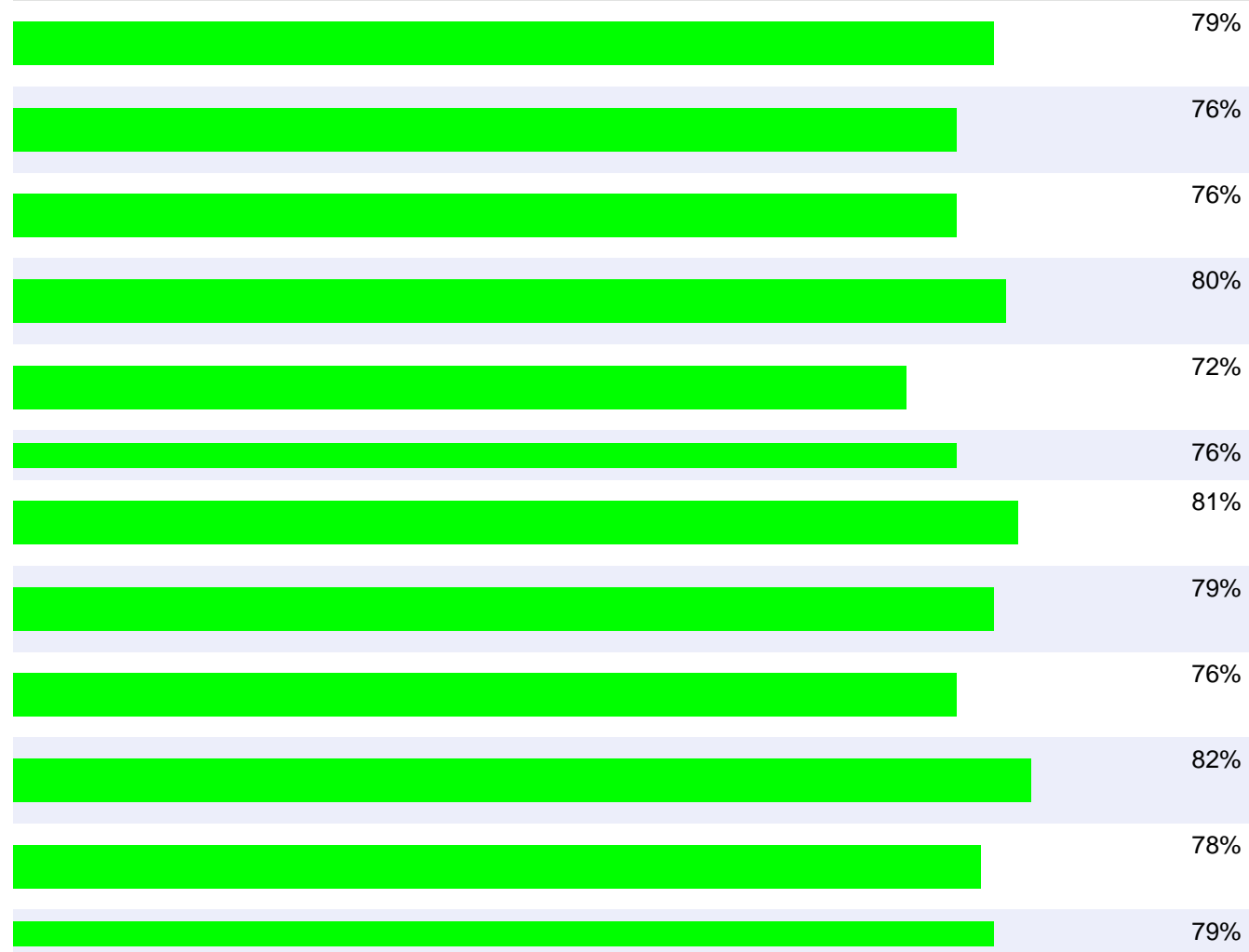




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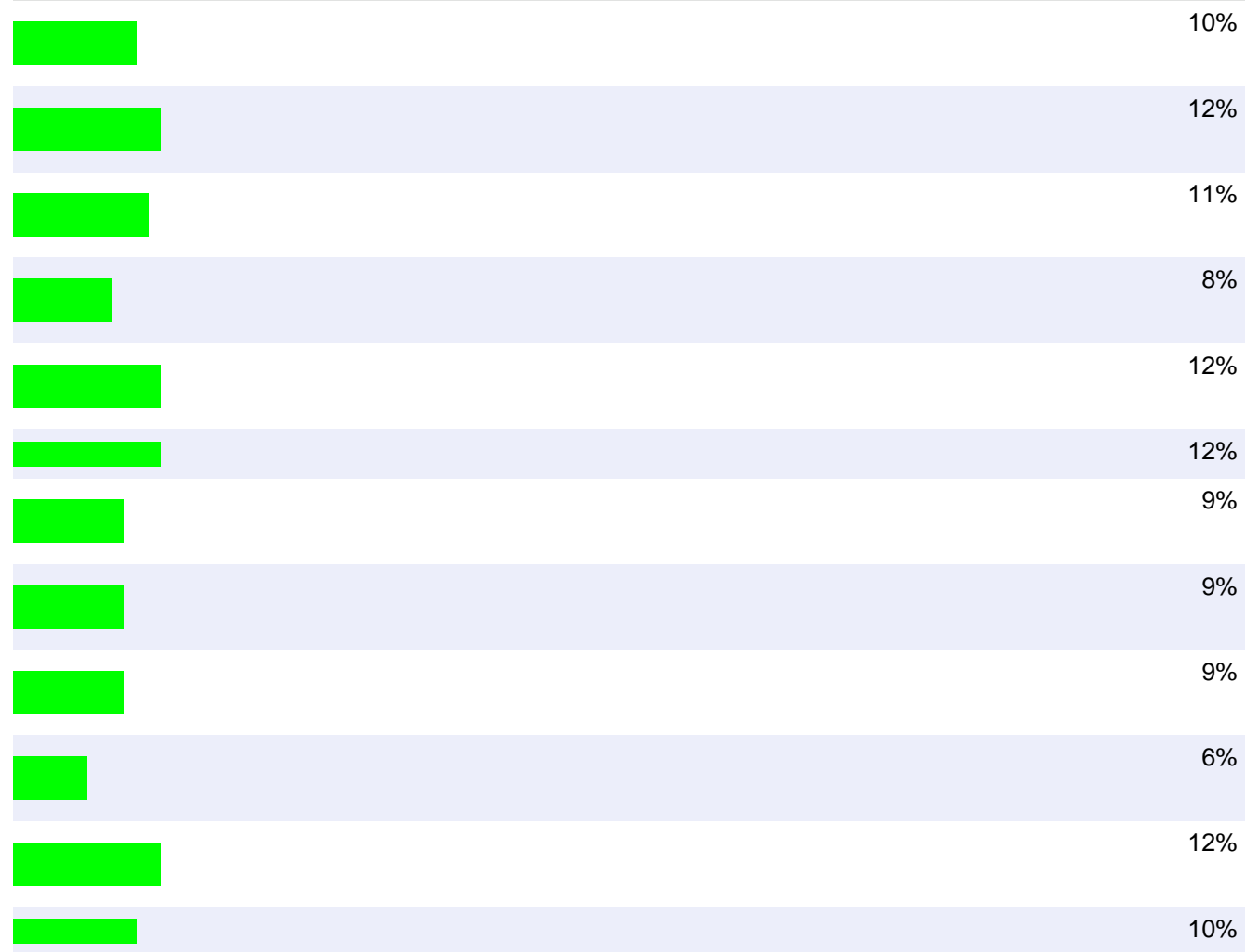
Percent of patients who reported that their doctors "Always" communicated well.



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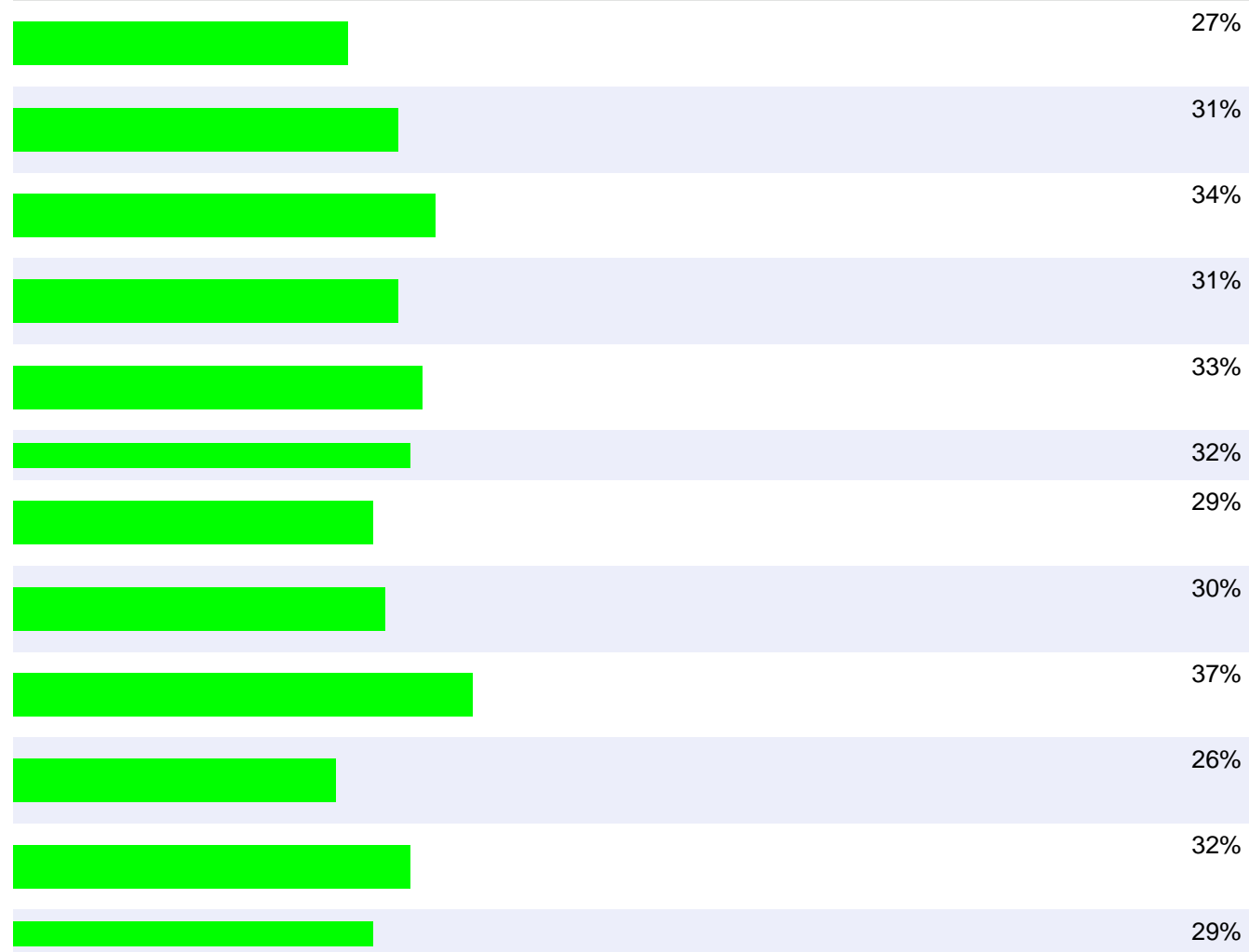
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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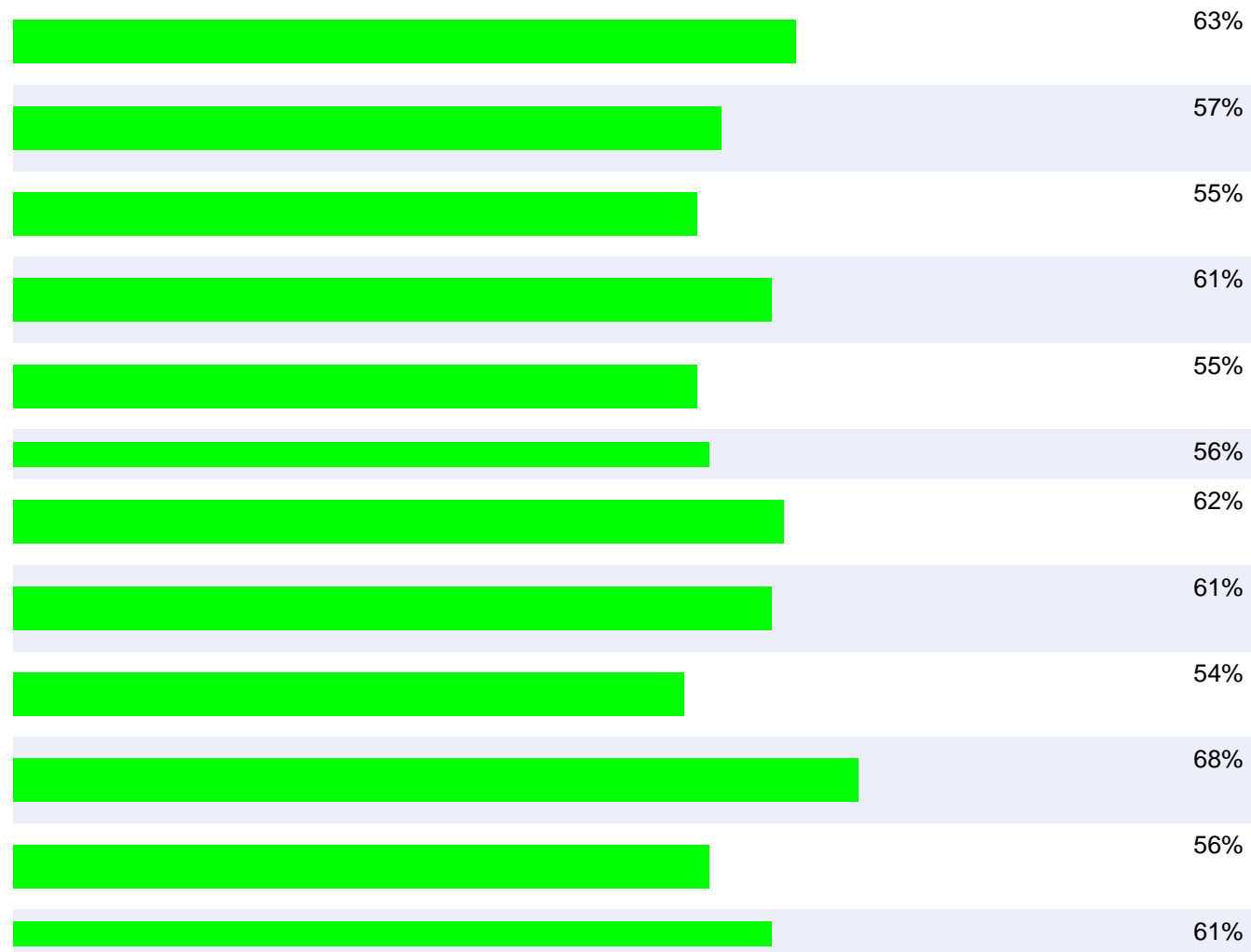
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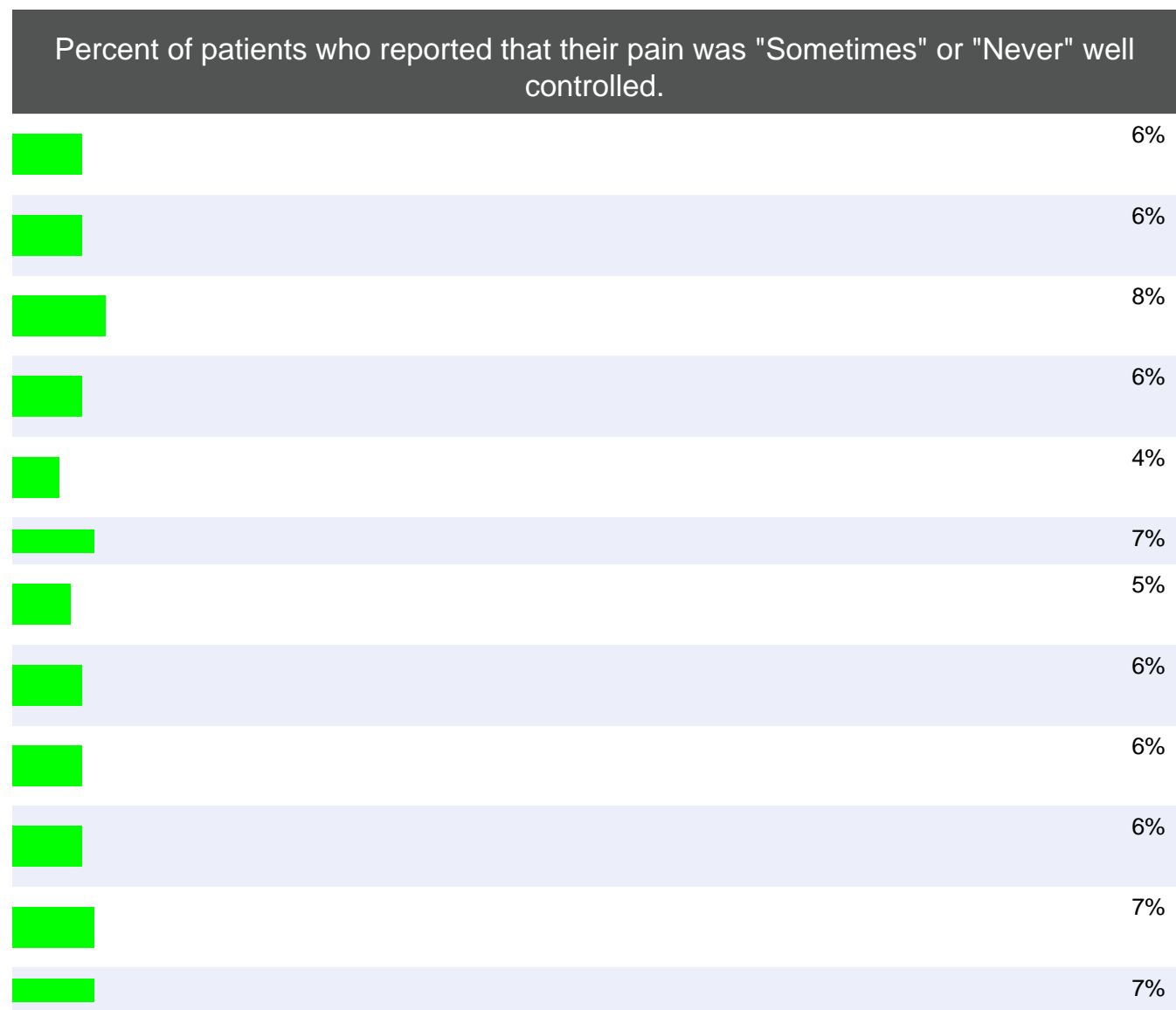
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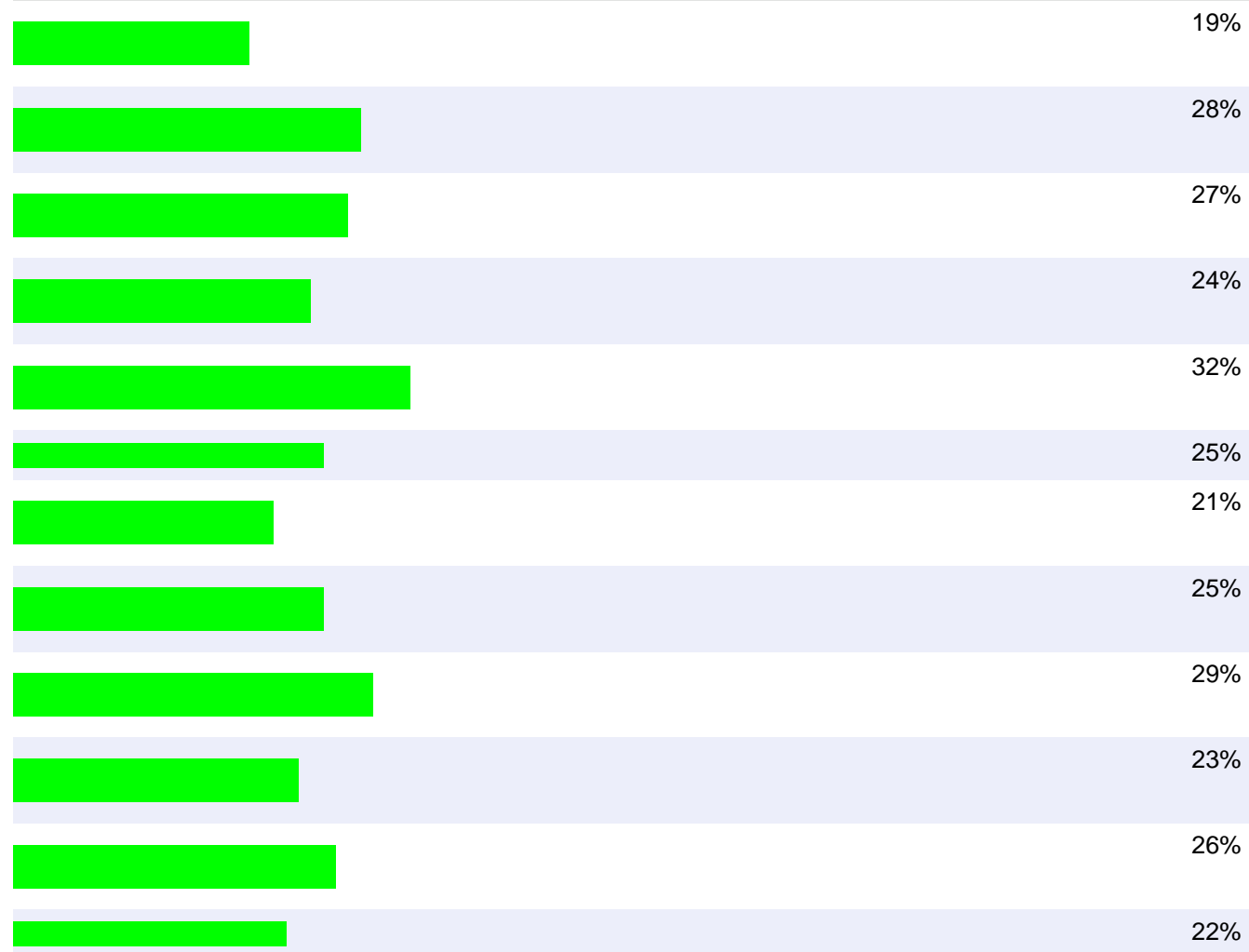
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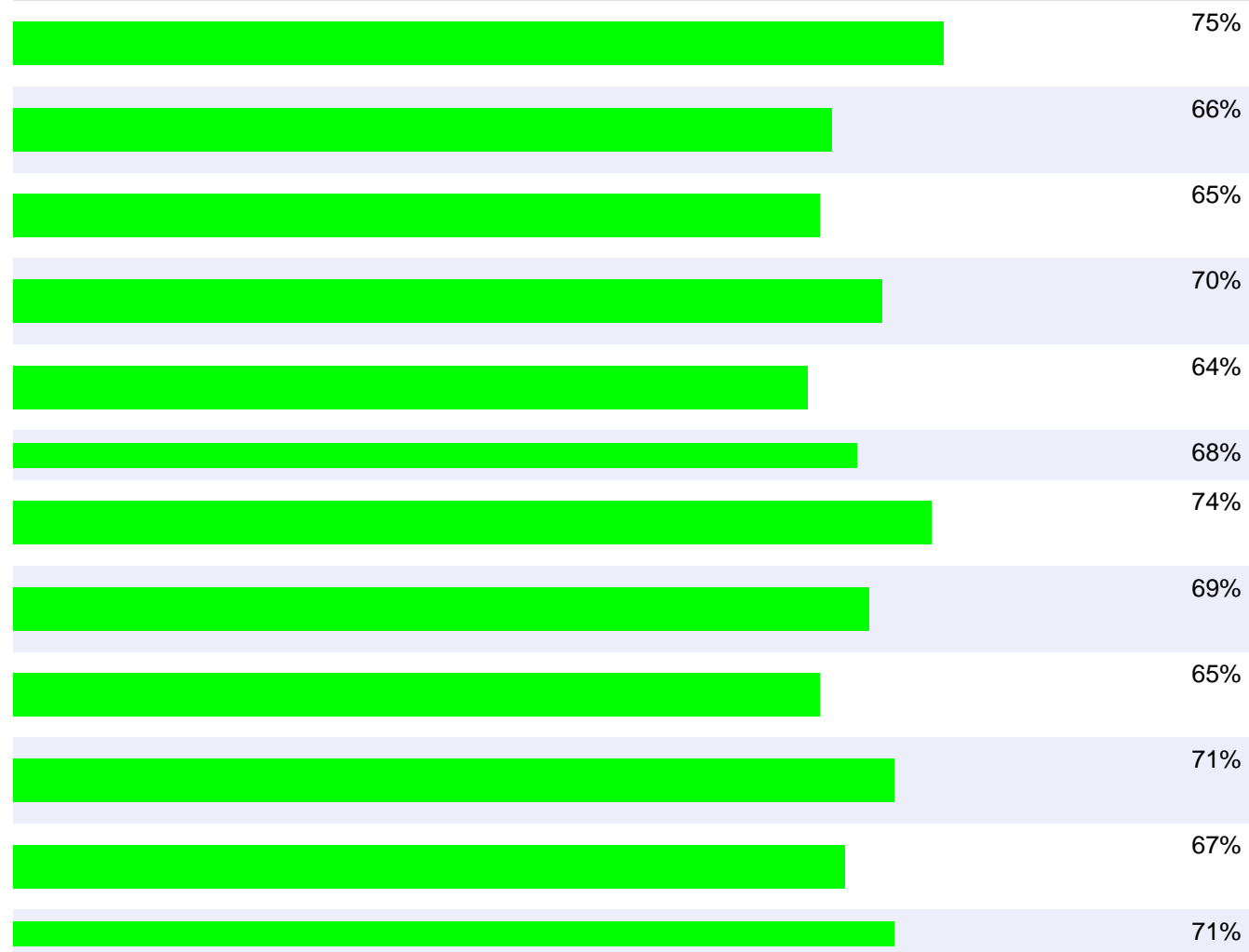
Percent of patients who reported that their pain was "Usually" well controlled.



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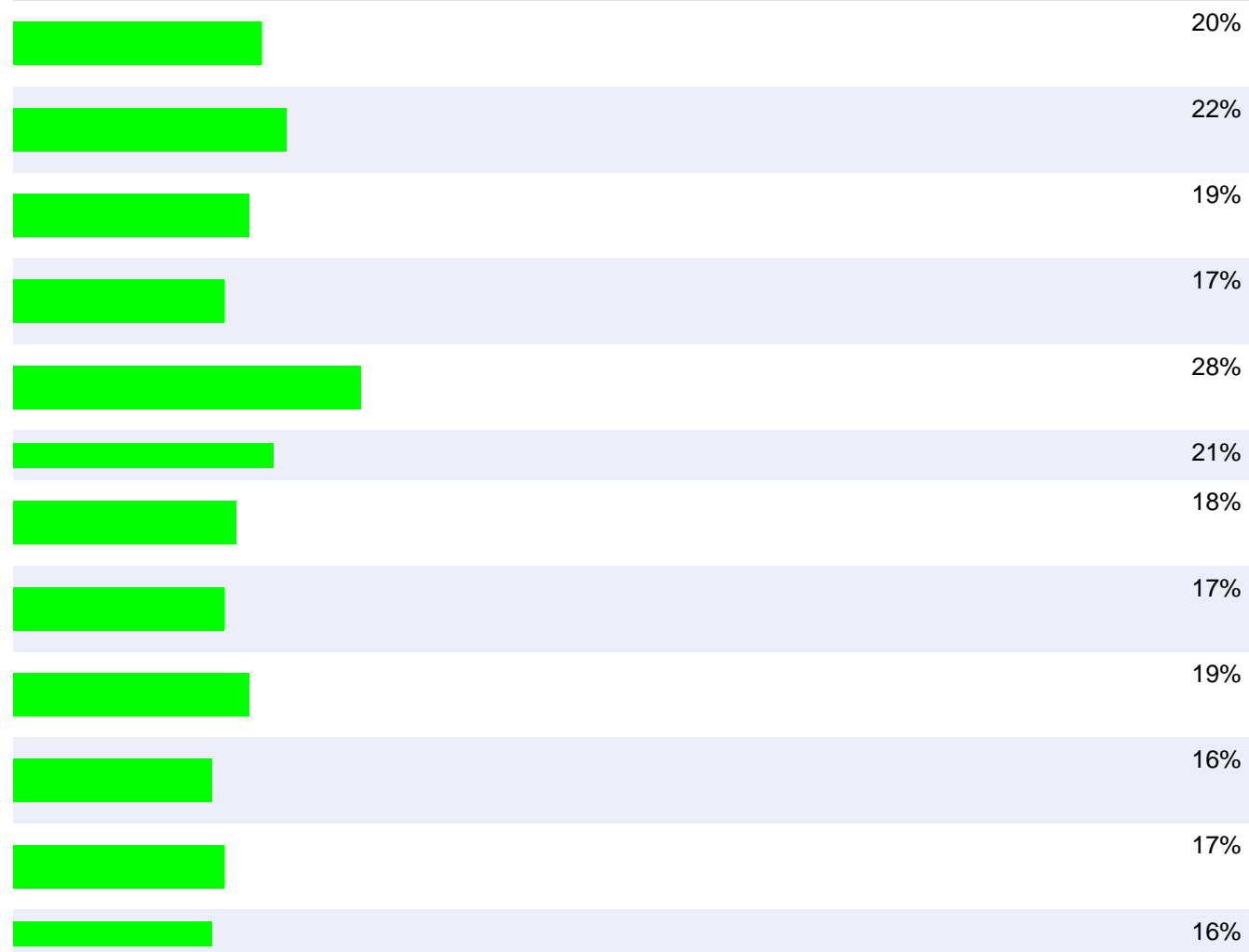
Percent of patients who reported that their pain was "Always" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

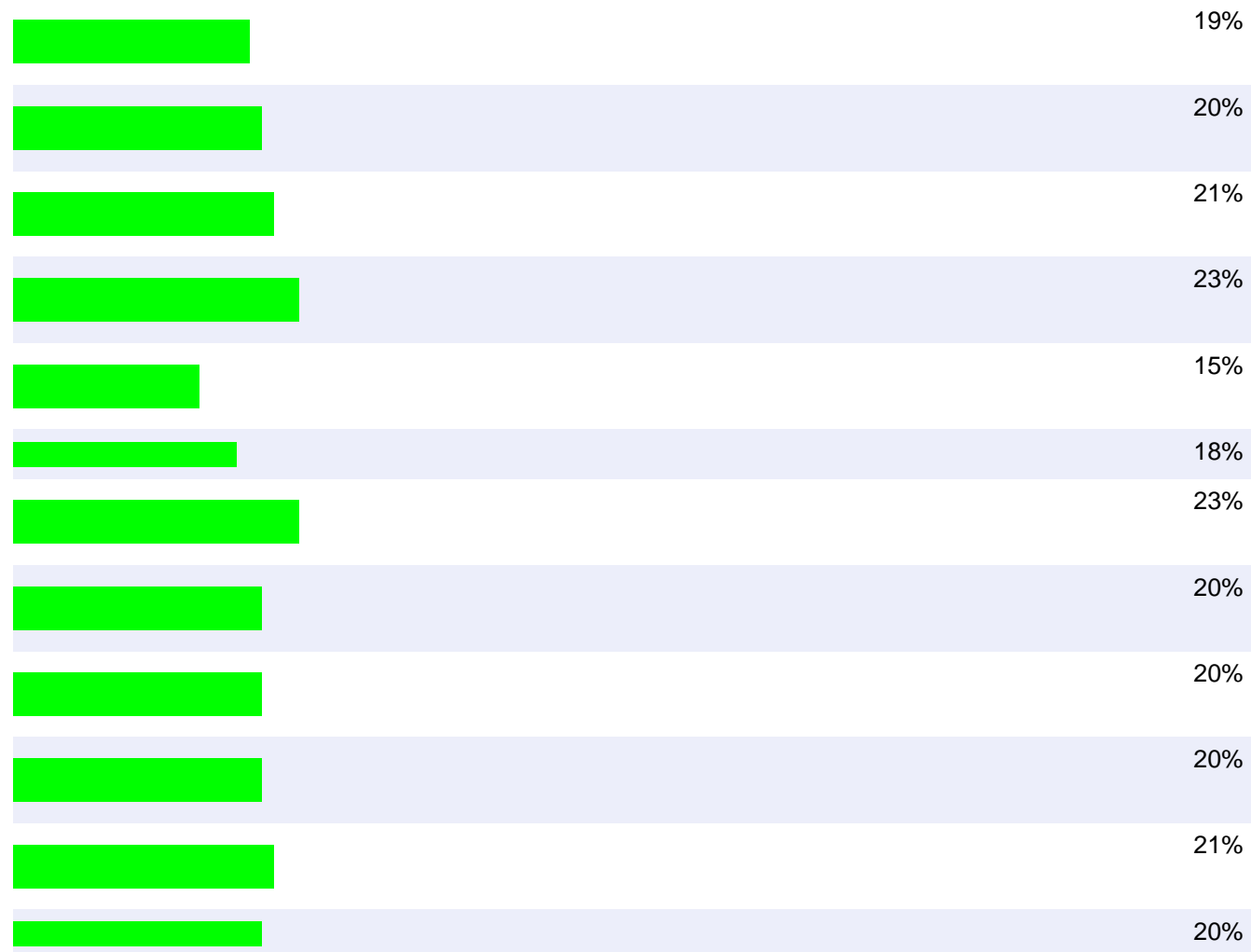




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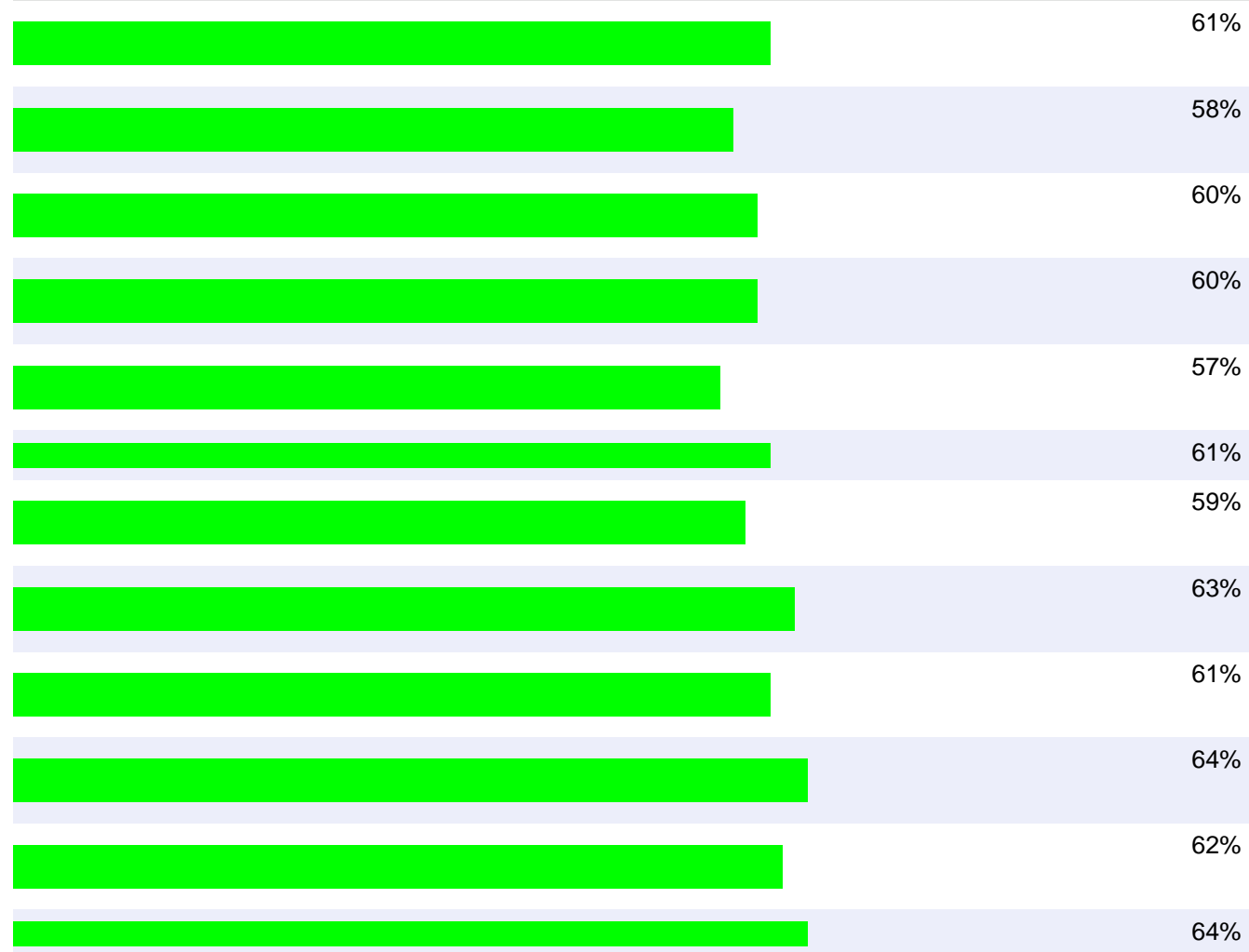
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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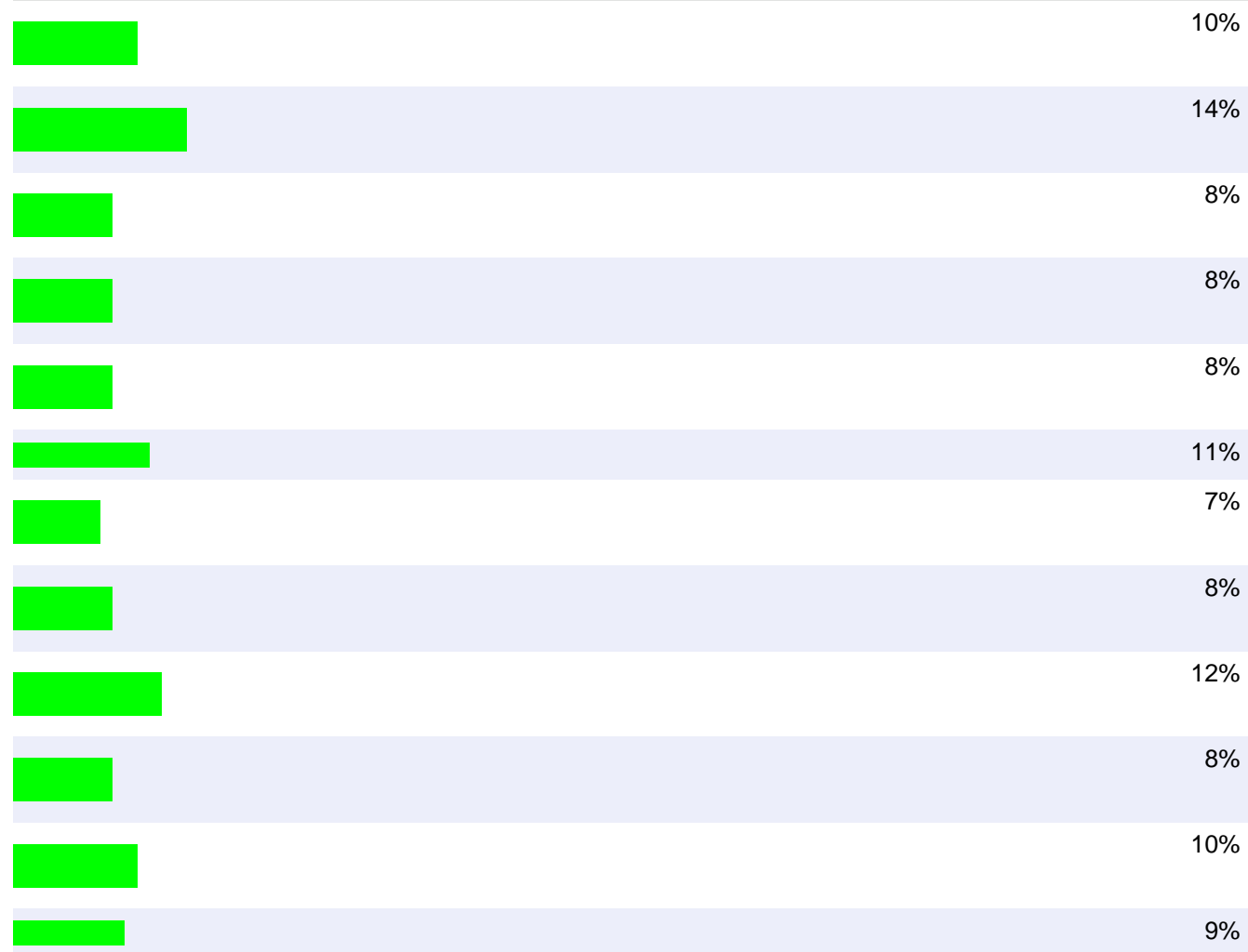
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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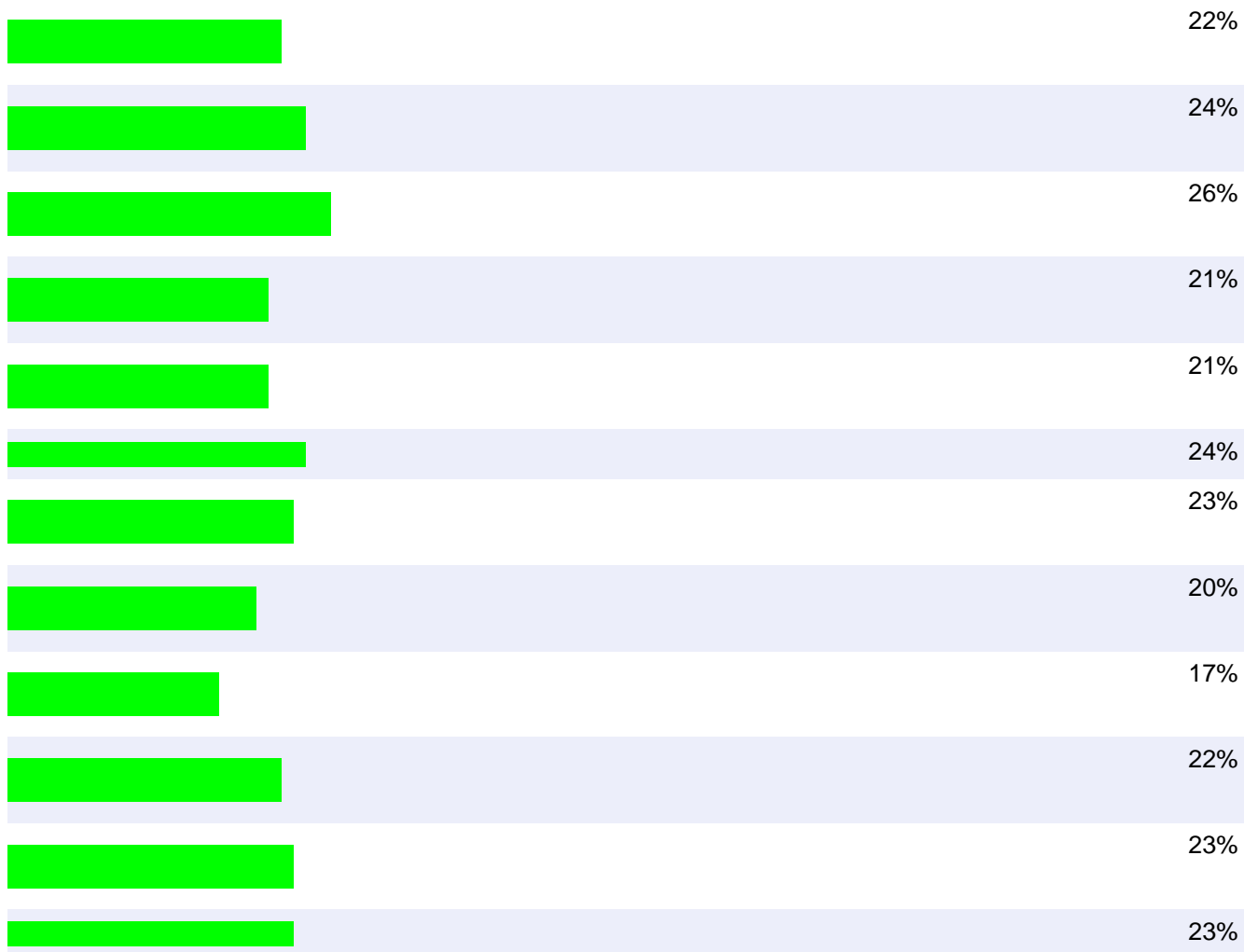
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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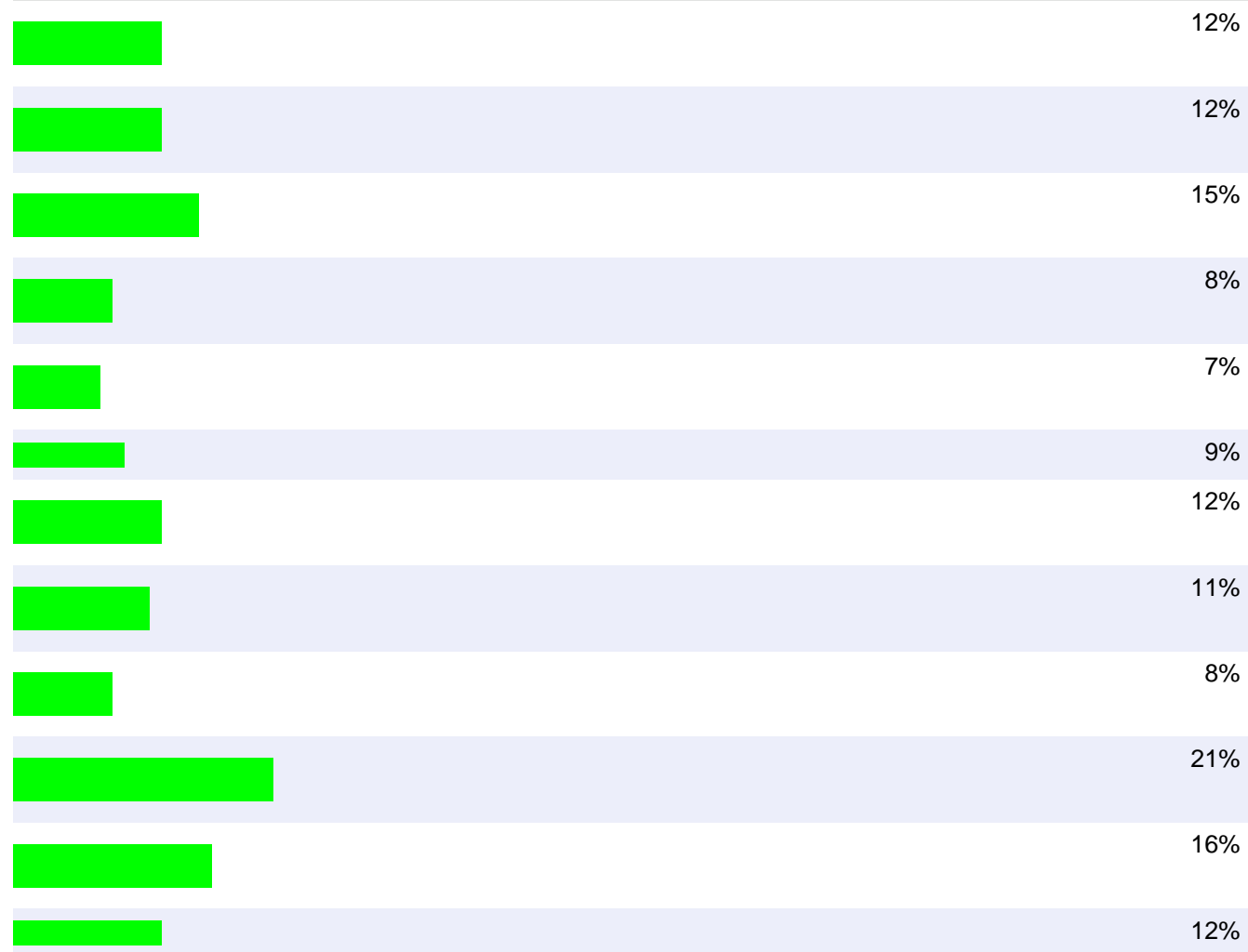
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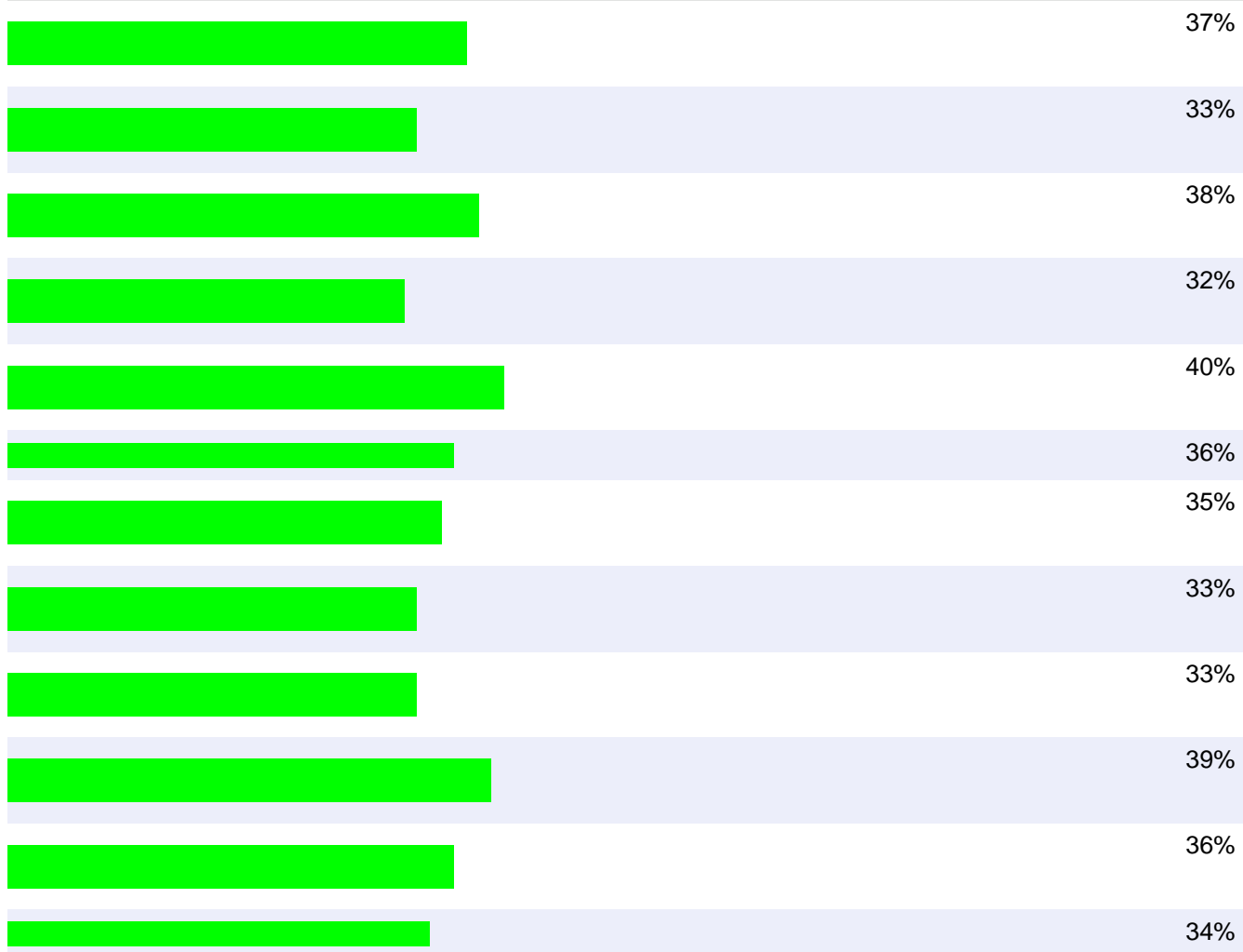
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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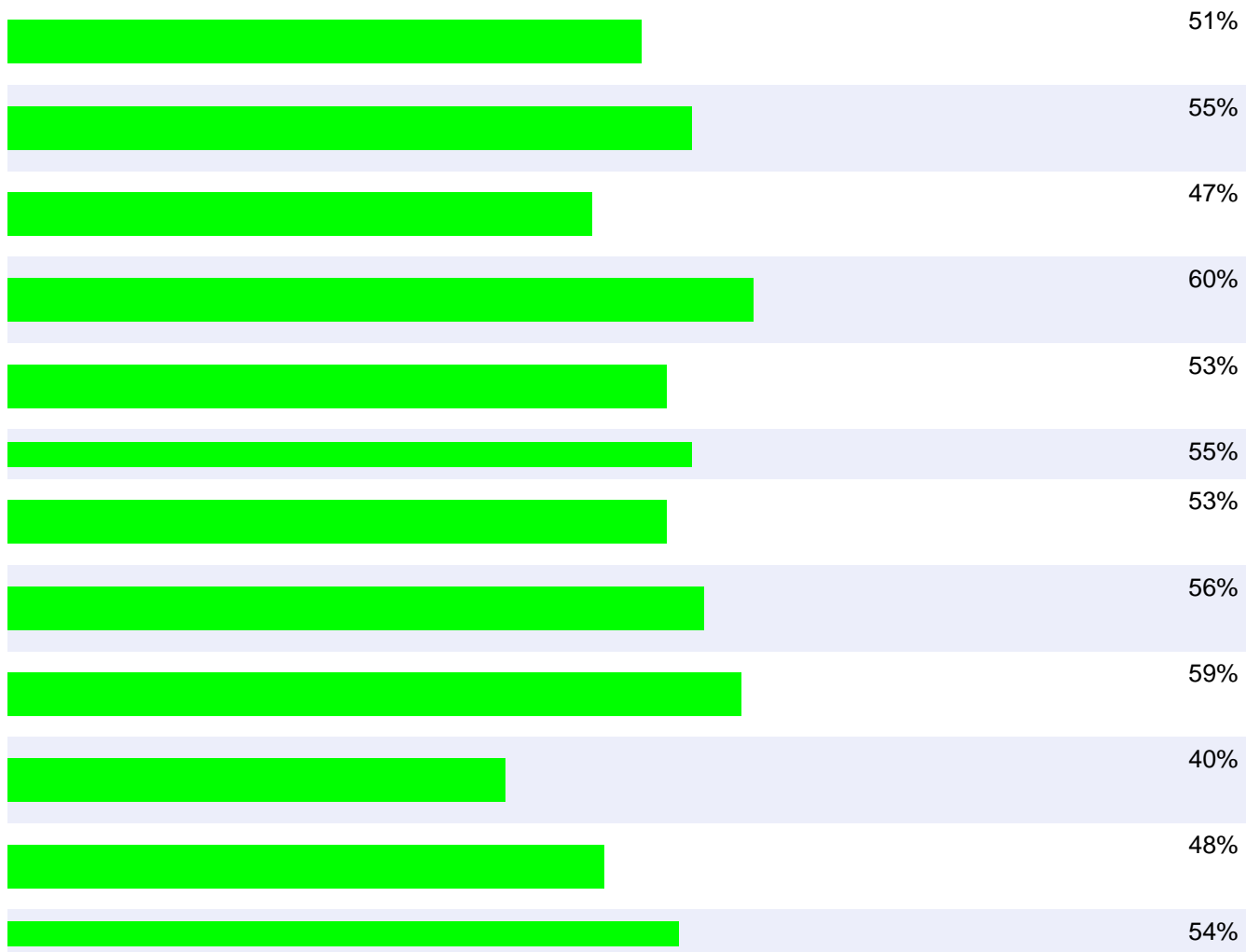
Percent of patients who reported that the area around their room was "Usually" quiet at night.



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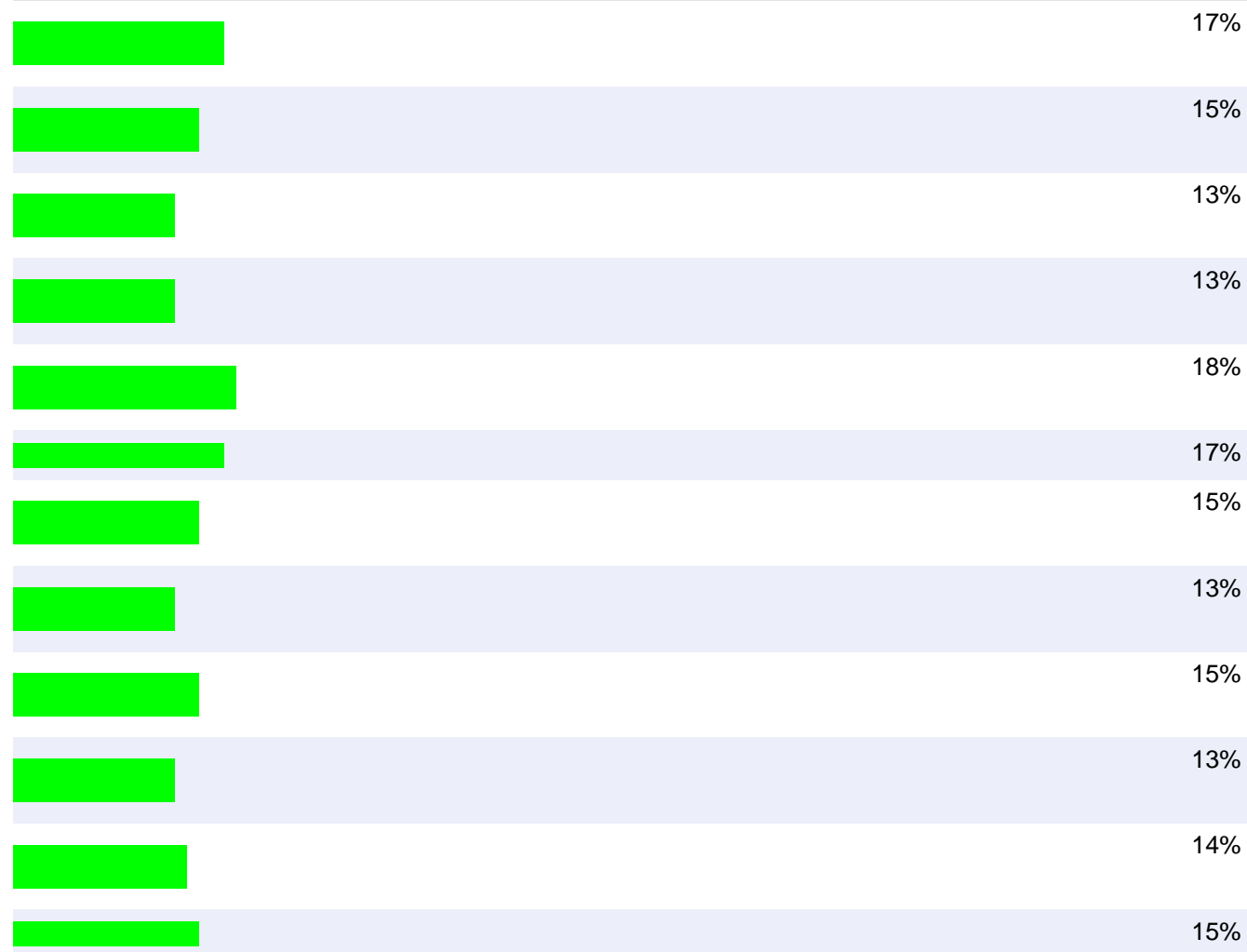
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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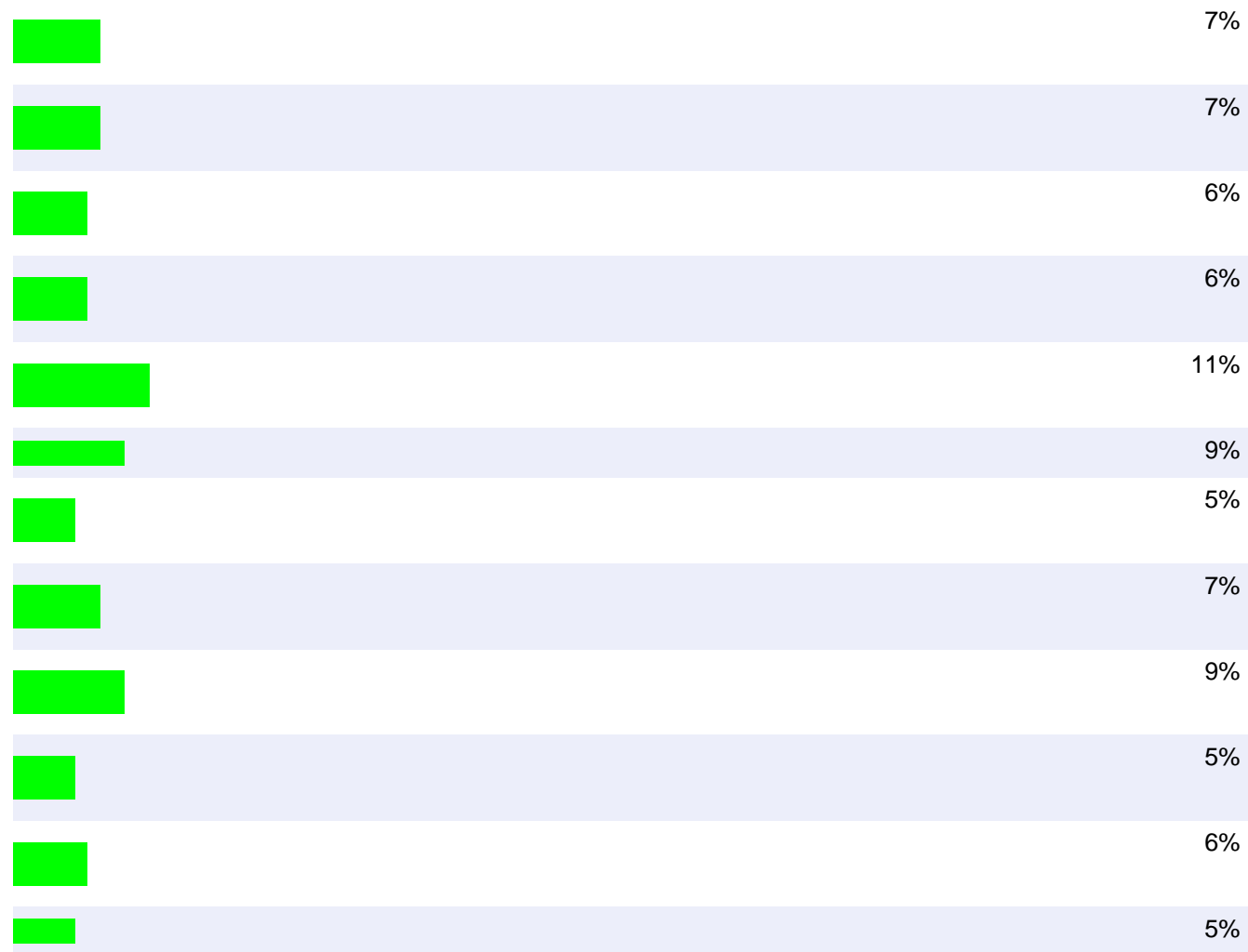
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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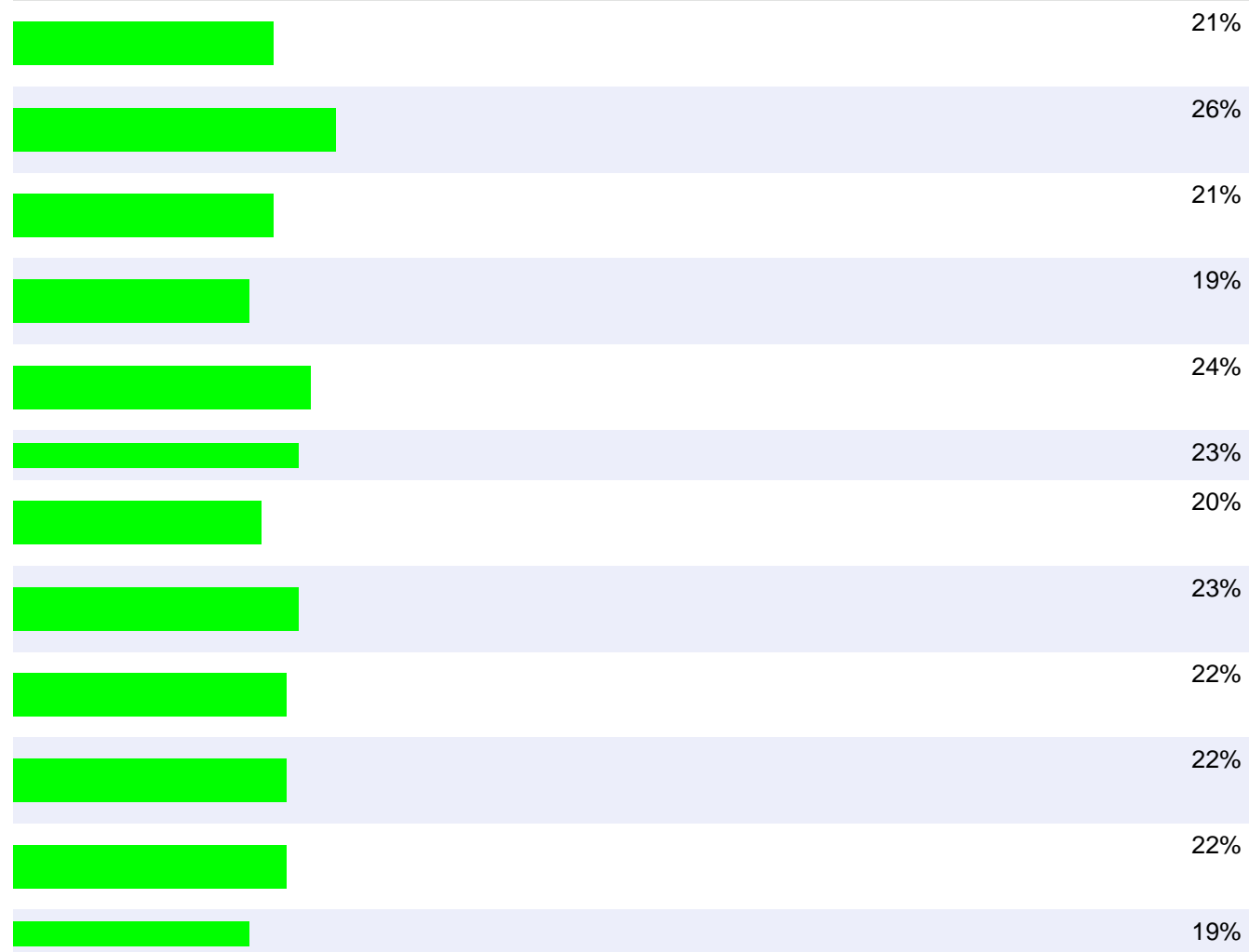
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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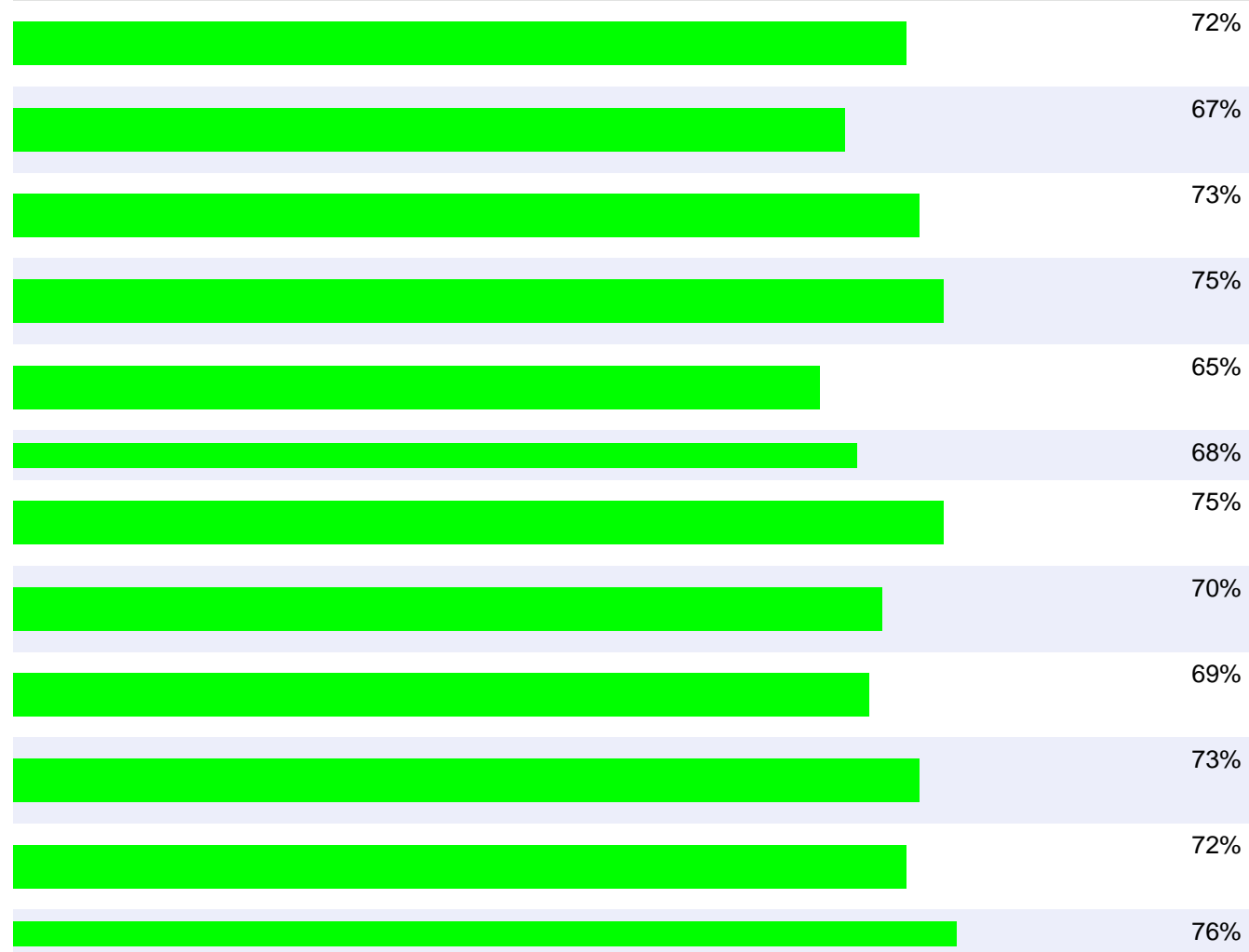
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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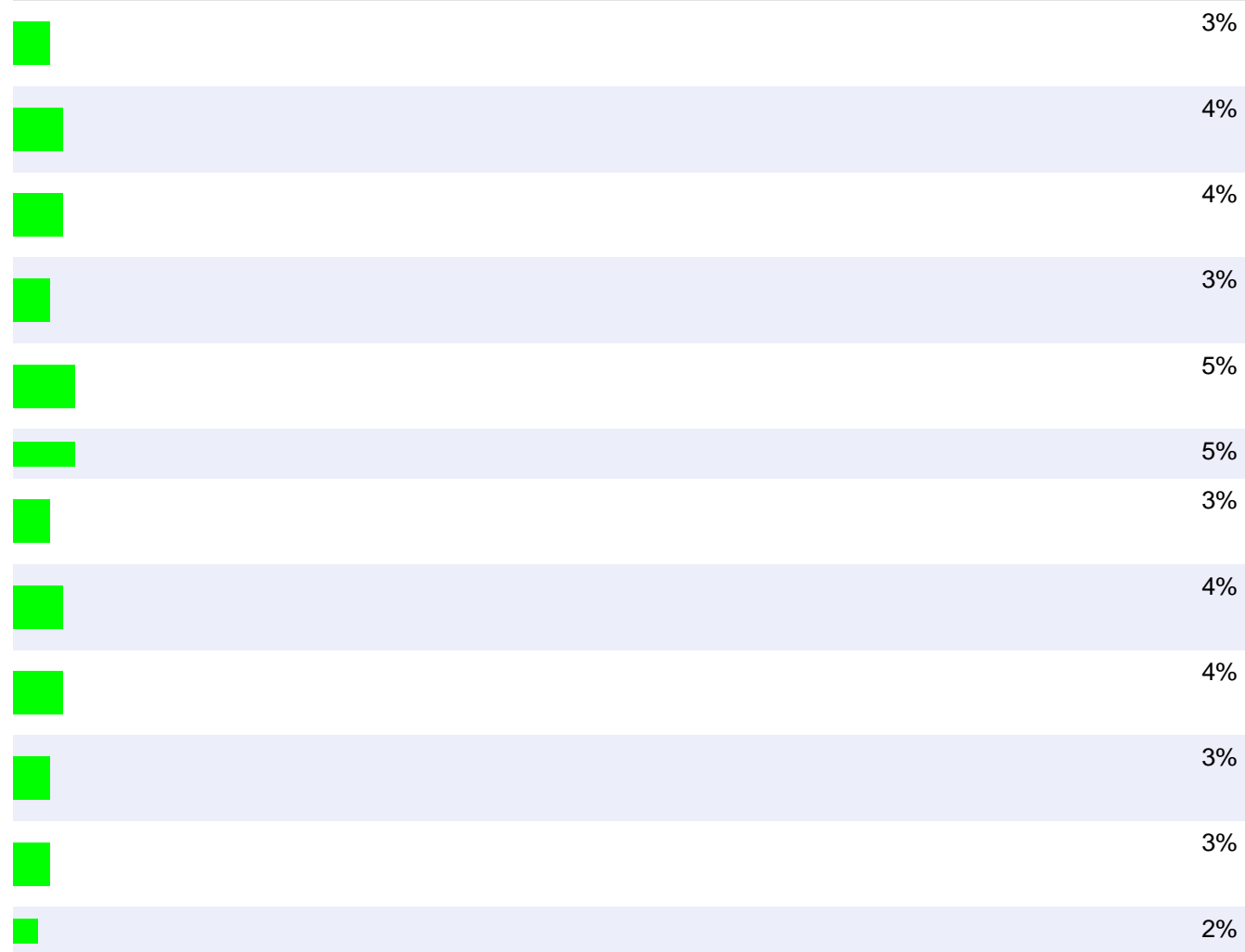
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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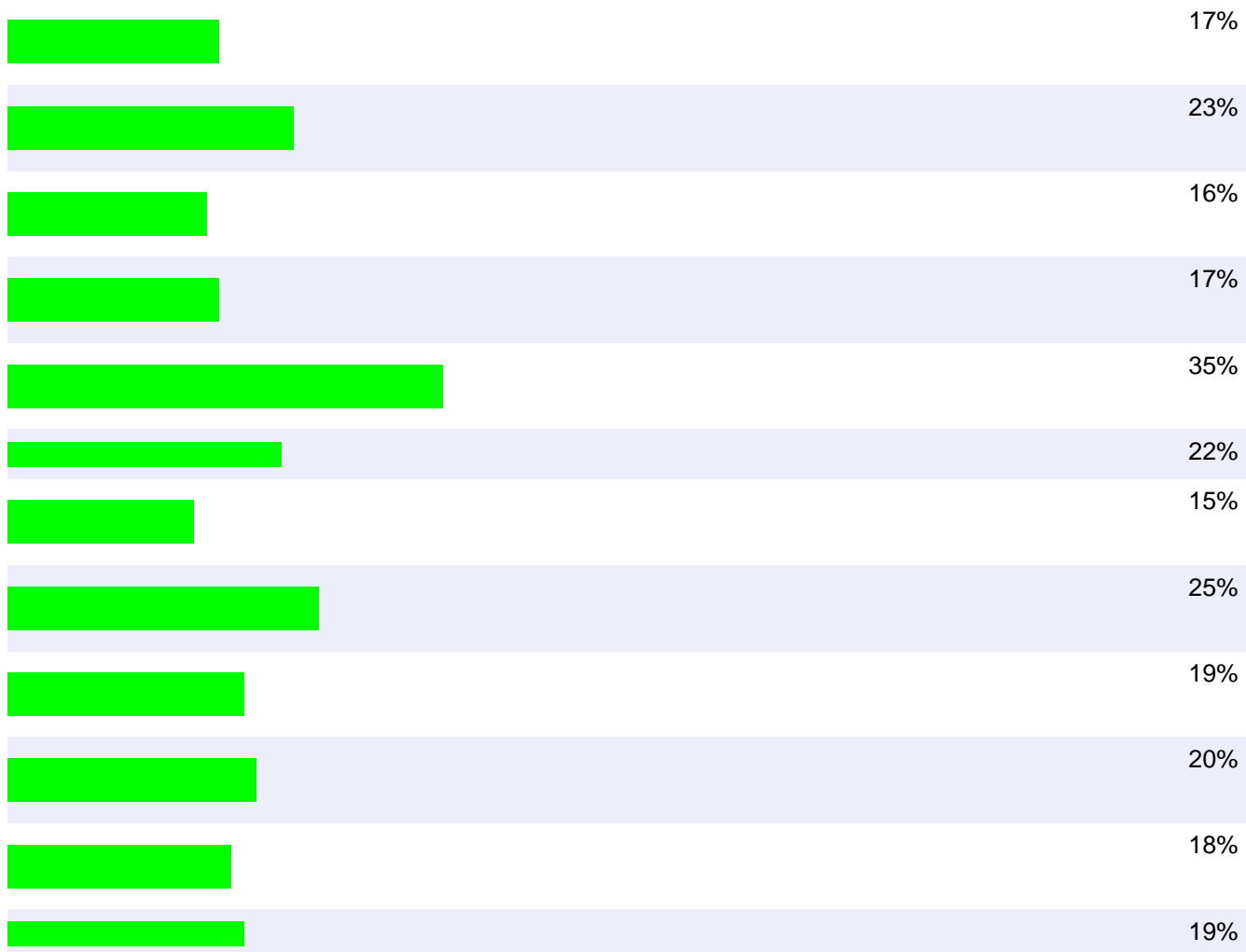
Percent of patients who reported NO,they would not recommend the hospital.



# HCAHPS Select Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



# HCAHPS Select Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.





# HCAHPS Select Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

## Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

300 or more






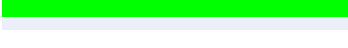




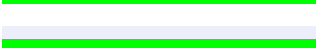

300 or more

300 or more

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Survey Response Rate Percent	Hospital Footnote
	36%
	29%
	31%
	33%
	25%
	32%
	36%
	35%
	35%
	43%
	29%
	39%

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500027	SWEDISH MEDICAL CENTER	747 BROADWAY
500030	PEACEHEALTH ST JOSEPH MEDICAL CENTER	2901 SQUALICUM PARKWAY
500041	PEACHEALTH ST JOHN MEDICAL CENTER	1615 DELAWARE STREET
500050	PEACEHEALTH SOUTHWEST MEDICAL CENTER	400 NE MOTHER JOSEPH PLACE
500150	LEGACY SALMON CREEK MEDICAL CENTER	2211 NE 139TH STREET

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SEATTLE WA

BELLINGHAM WA

LONGVIEW WA

VANCOUVER WA

VANCOUVER WA

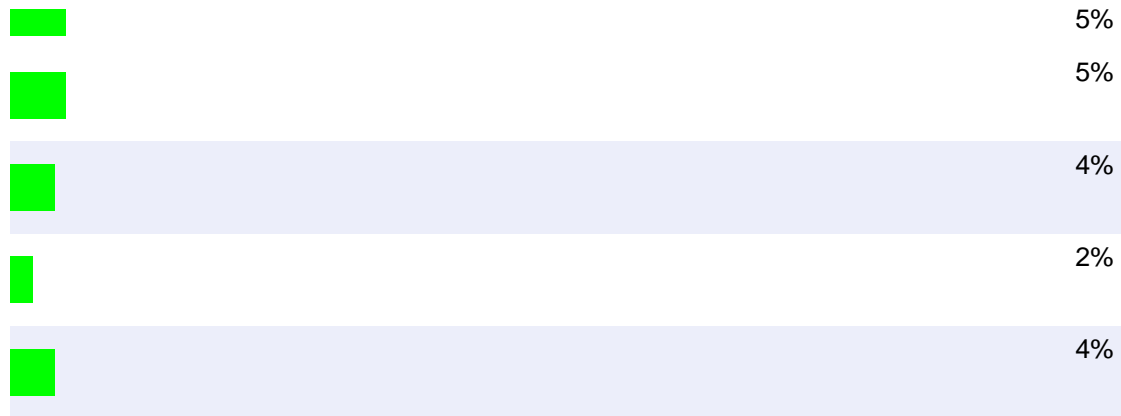
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98122	KING	2063866000
98225	WHATCOM	3607345400
98632	COWLITZ	3604142000
98668	CLARK	3602562000
98686	CLARK	3604871000

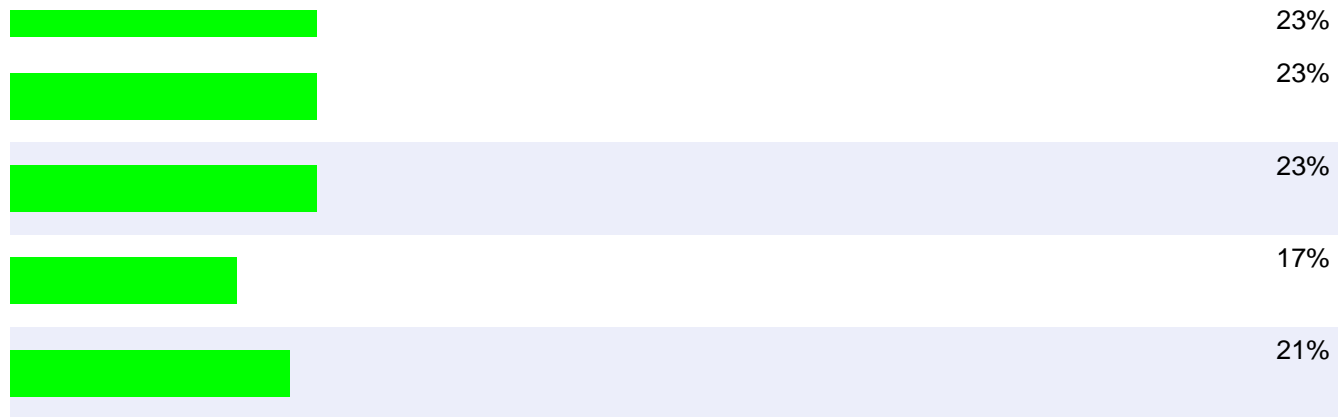
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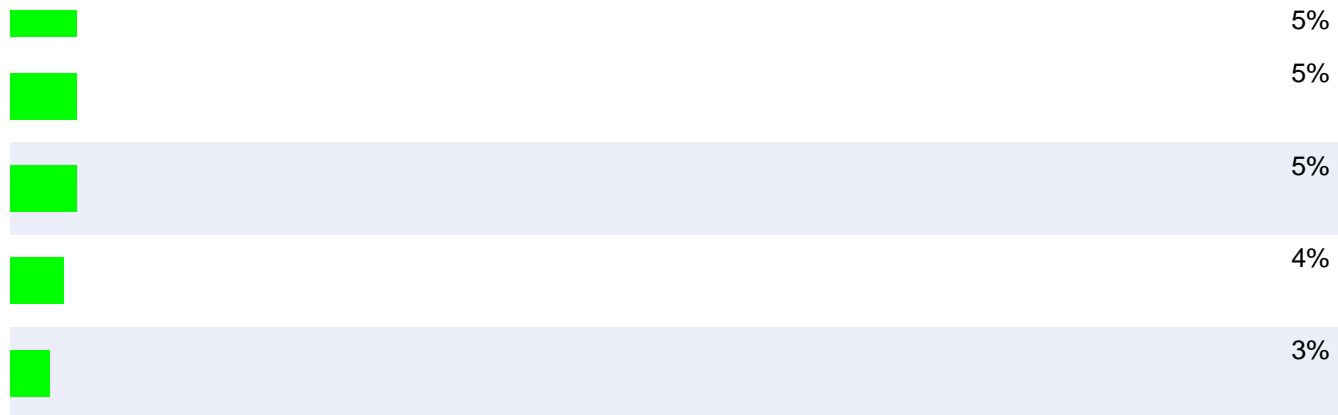
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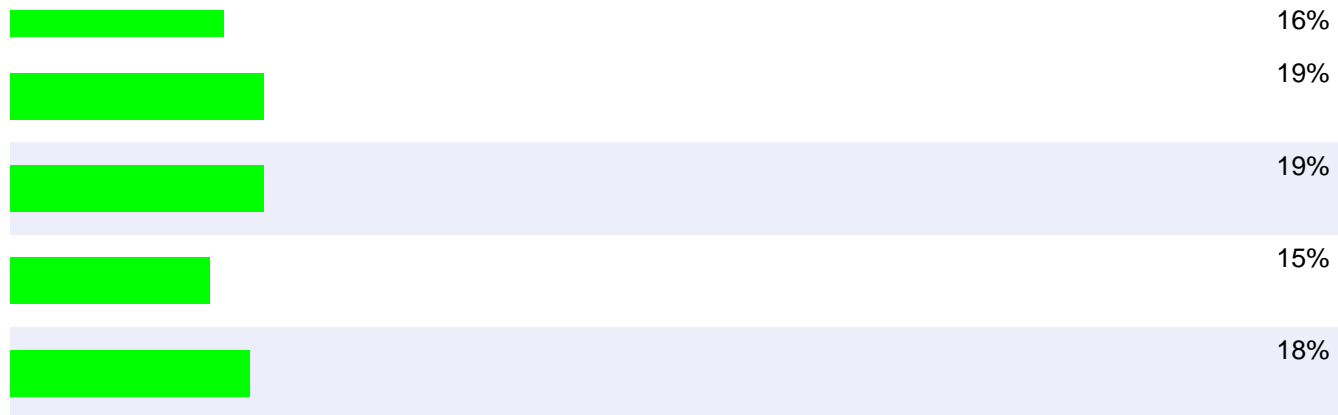
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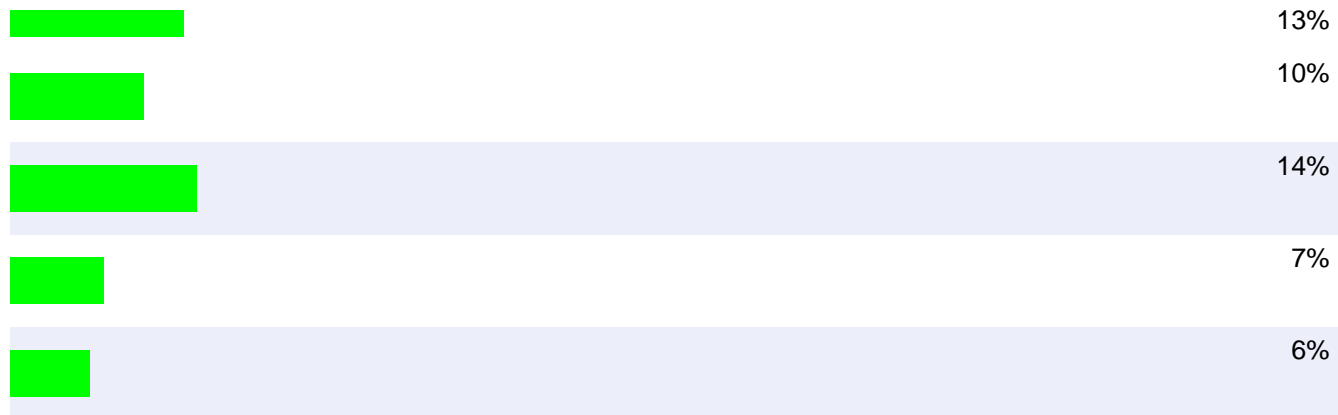
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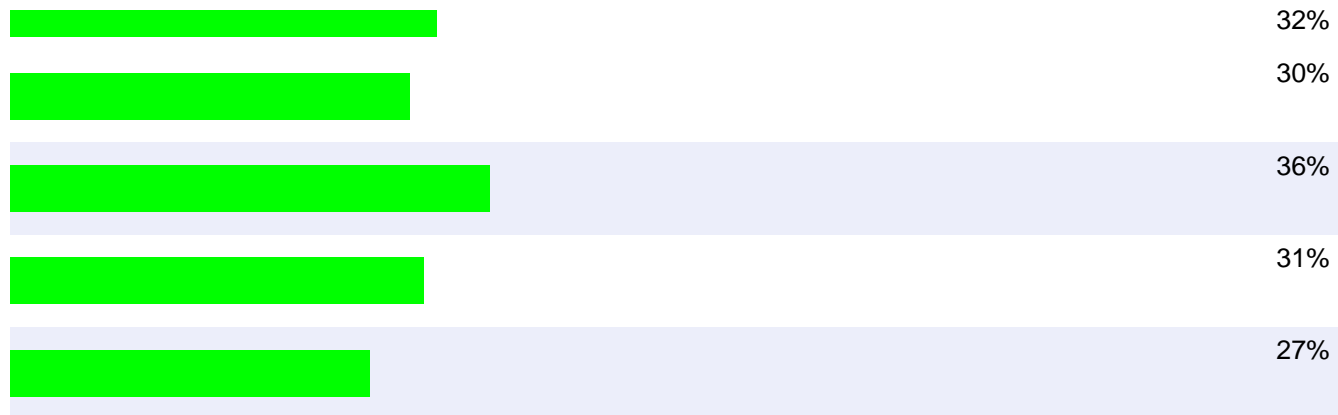
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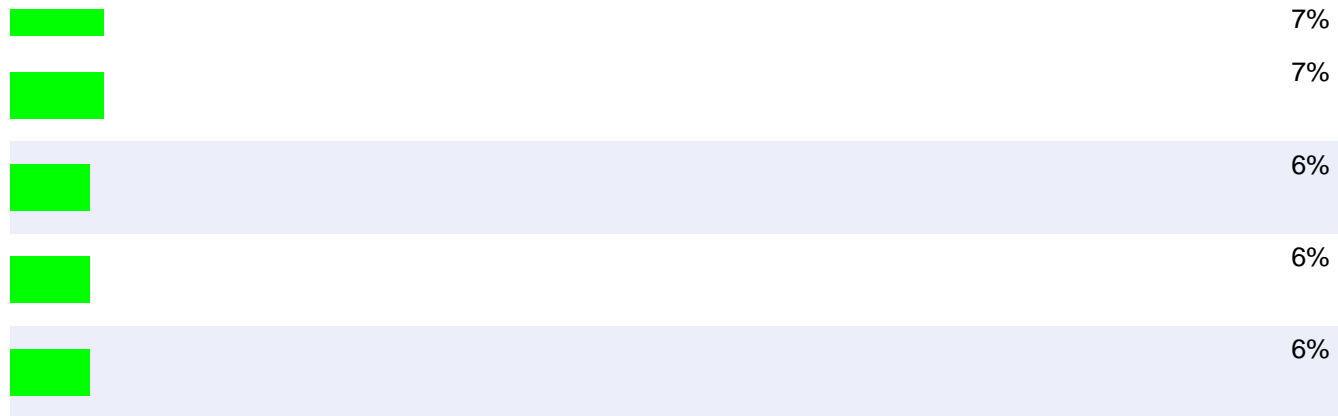
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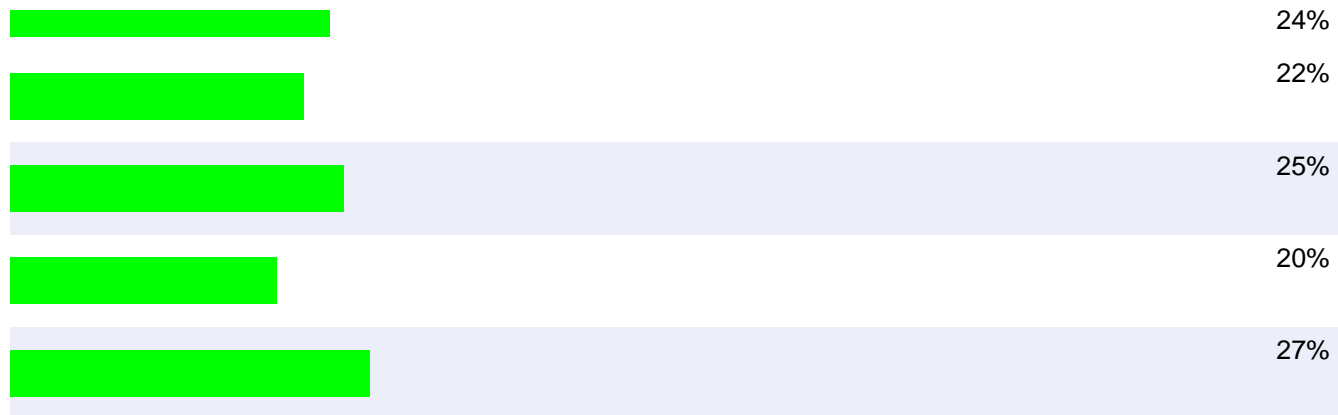
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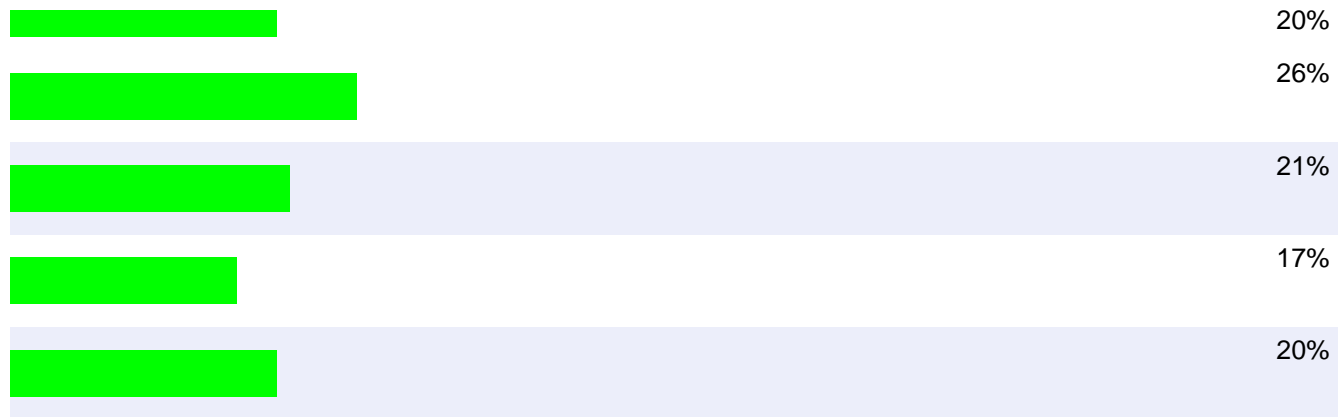
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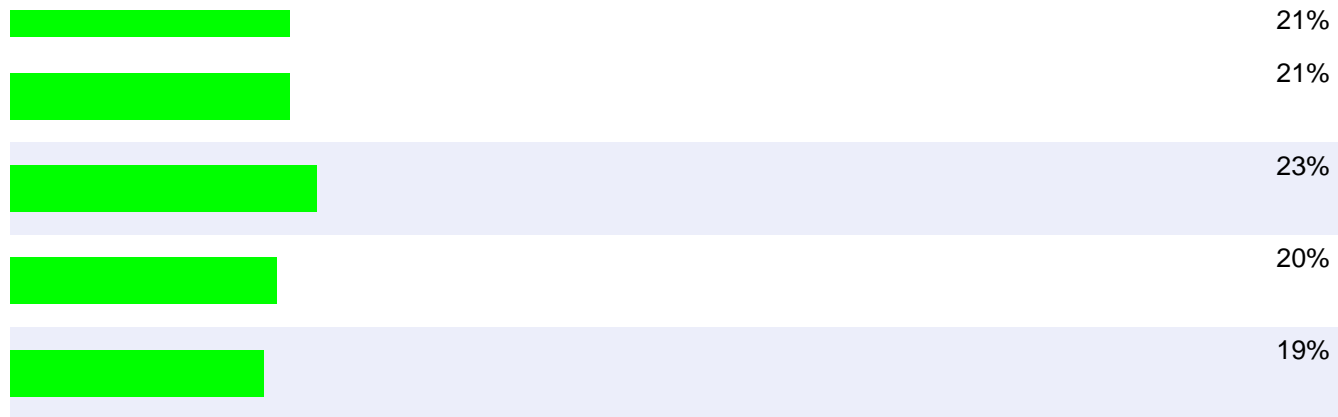
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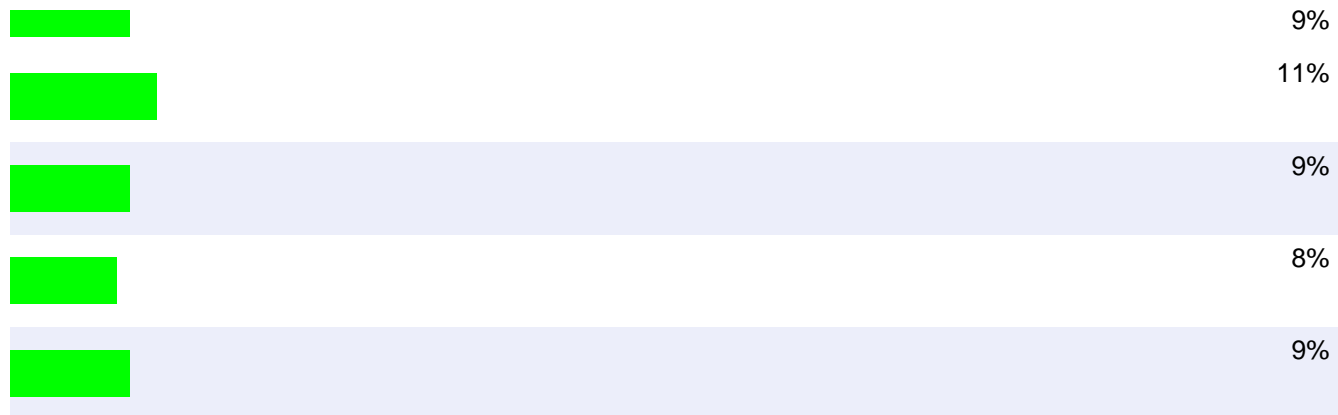
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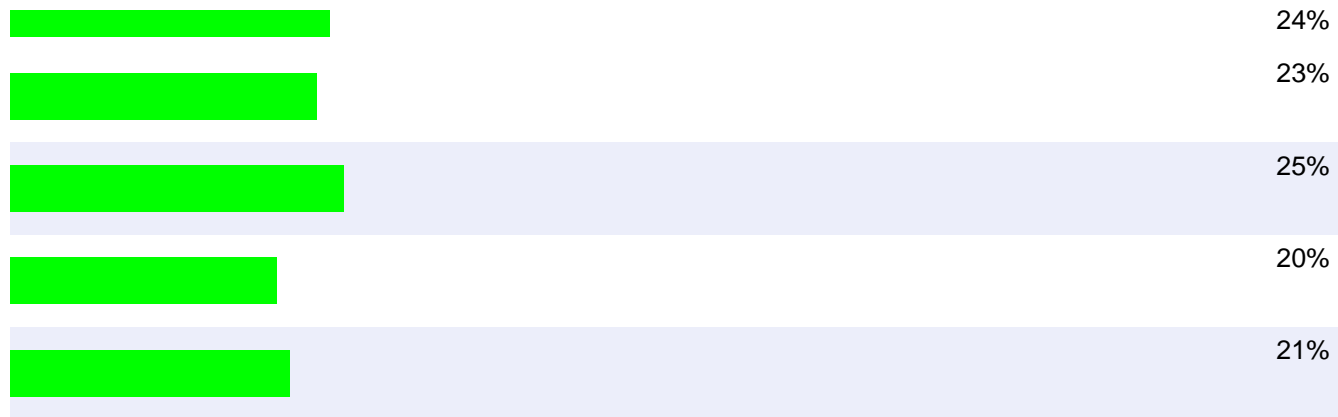
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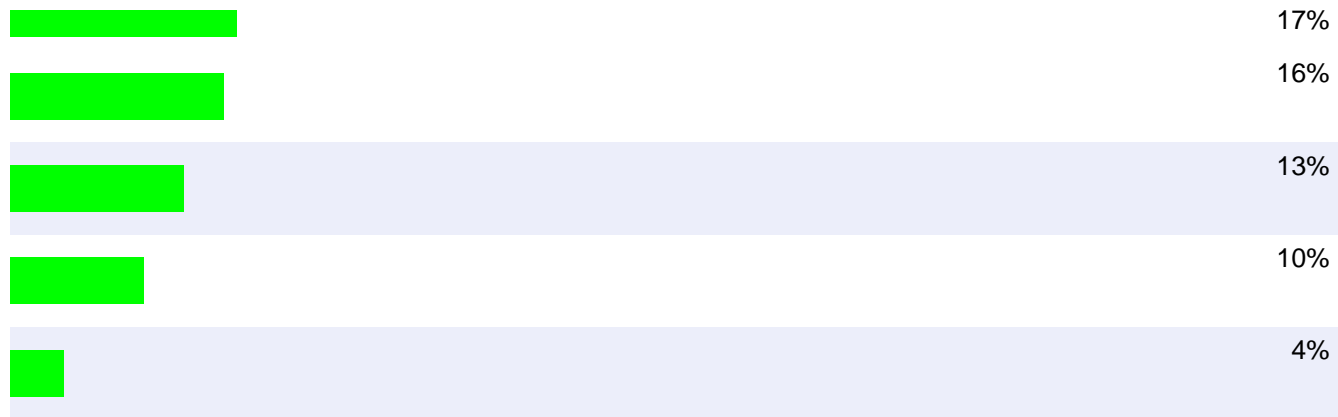
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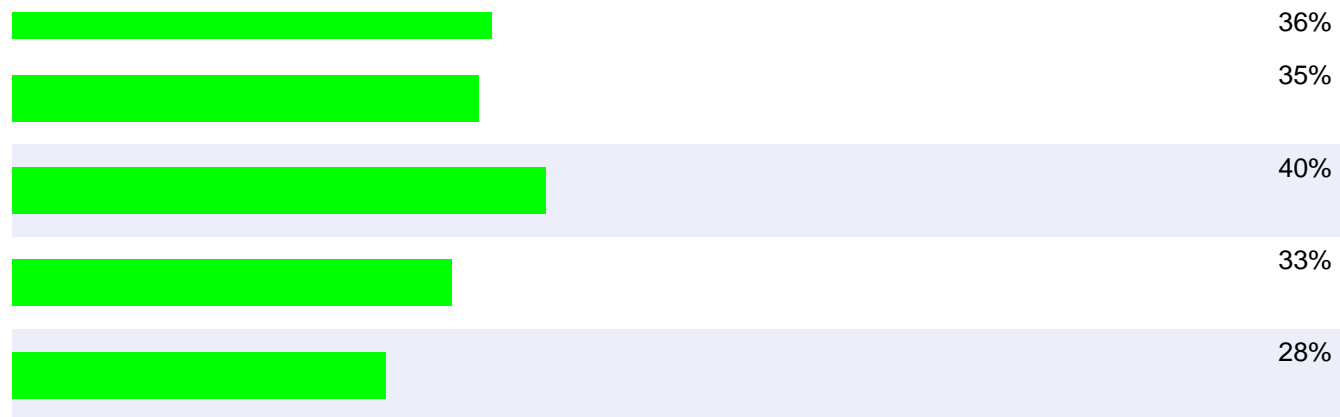
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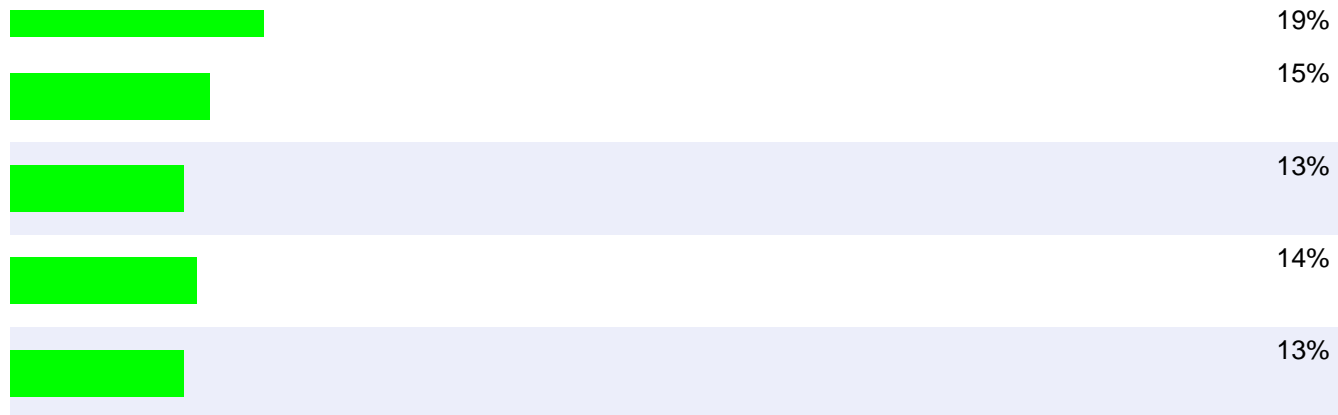
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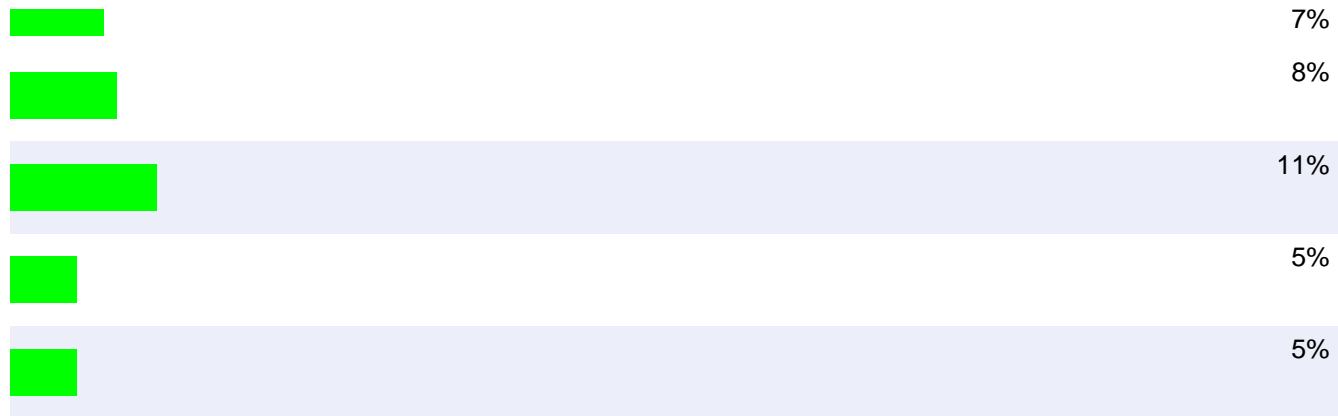
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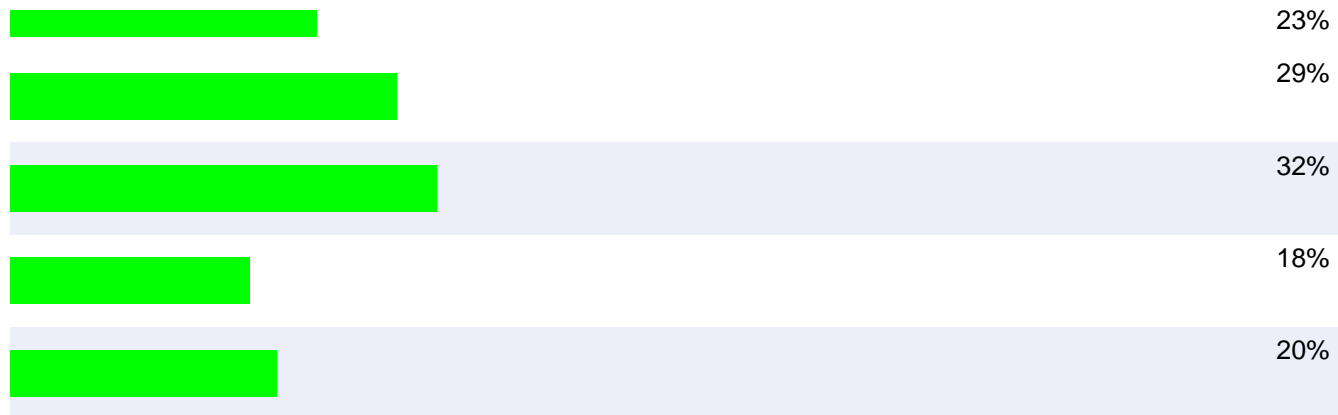
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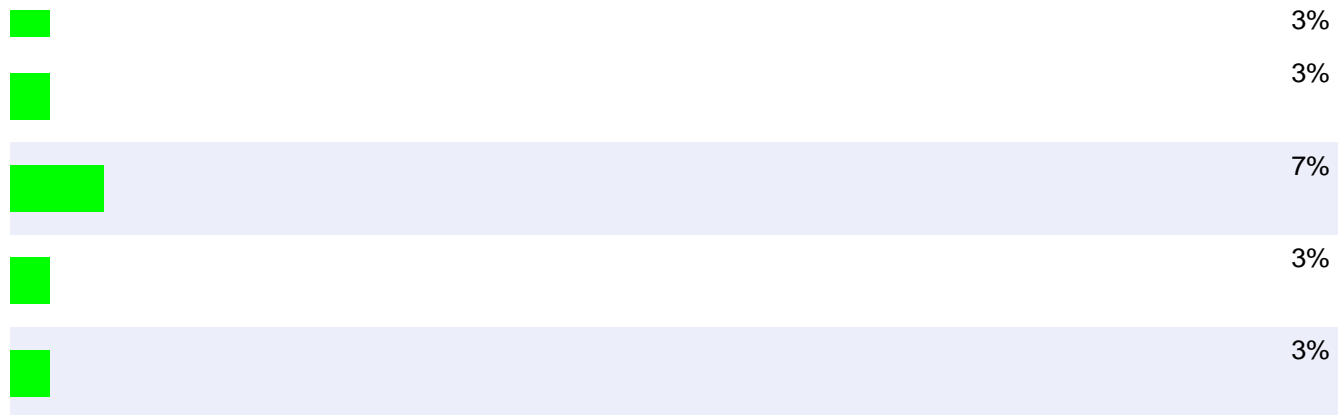
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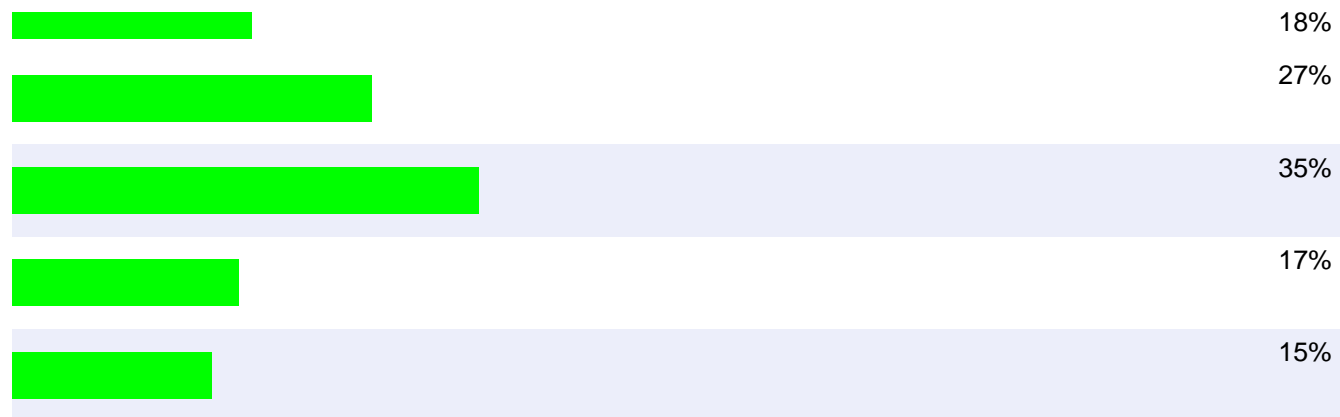
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